August 12, 2020

RE: Notice of Data Breach

To Whom it may concern,

We were recently notified by our data management software vendor, Blackbaud, of a criminal breach of their system between February and May 2020 and are contacting you to make you aware. The Valdosta State University Foundation takes the protection and proper use of your information very seriously and is in detailed conversations with Blackbaud about this serious matter and their handling of information.

According to Blackbaud, credit card information, bank account information, and social security numbers were not exposed. However, the data that was accessed may include name, address, date of birth, contact information, school attended, field of study, date of graduation, giving history and name of employer. Also according to Blackbaud, their investigation as well as investigations by law enforcement have concluded that the accessed data has not been further exposed by the cybercriminal. Blackbaud has already implemented several changes to protect your data and reduce the risk of future incidents. While we continue to assess the scope of the incident, we are also reviewing our relationship with Blackbaud to ensure personal information remains secure.

We apologize for this inconvenience and continue to review the matter with Blackbaud and appropriate authorities. We may provide updated information should further developments provide information more actionable.

Sincerely,

John D. Crawford
VP for University Advancement
CEO, VSU Foundation
Valdosta State University

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