

SUBSTITUTE NOTICE

North Shore University Hospital Sleep Disorders Center – Notice of Privacy Incident

Great Neck, New York— May 22, 2025— North Shore University Hospital (“NSUH,” “we” or “us”) has notified certain individuals of a privacy-related incident associated with the NSUH Sleep Disorders Center located in Great Neck (the “Center”).

The Nassau County District Attorney’s Office (the “DA’s Office”) recently charged one of our former employees with crimes relating to unlawful surveillance in connection with allegations that he secretly video recorded certain individuals in the restrooms of the Center using an unauthorized, personal recording device. We discovered information relating to the former employee’s improper conduct on April 23, 2024 and promptly provided it to the DA’s Office.

The DA’s Office has determined that the former employee initially purchased the recording device that he eventually used at the Center on August 2, 2022. We do not know when and how frequently the former employee used the recording device after that date. According to a statement by the DA’s Office, the former employee would attach a fake smoke detector with a camera inside it to a bathroom at the Center through a Velcro patch, and then remove it at the end of his shift to access the video.

We have cooperated fully with the DA’s Office investigation and prosecution of this former employee. We also followed law enforcement’s instructions to delay notifying any patients while the investigation was ongoing, prior to the public indictment.

We do not have specific knowledge about which patients may have been recorded, what images were contained in the video recordings or how many recordings contained identifiable images, such as facial images. Nevertheless, out of an abundance of caution, we have notified all patients who visited the Center between when the DA’s Office determined that the former employee purchased the recording device until the date he was prevented from entering the premises on April 23, 2024.

We take the protection of patient personal information seriously. We provide annual and ongoing training to all staff on the importance of protecting patient confidentiality and safeguarding health information. In this instance, when we learned information related to the former employee’s improper conduct, he was prevented from returning to the premises and we promptly referred the matter to the DA’s Office and are cooperating with their investigation and prosecution of the former employee.

We sincerely regret that this occurred. Patients with questions regarding this incident can call our designated assistance line at 833-918-4503 toll-free Monday through Friday from 9:00 A.M. to 9:00 P.M. Eastern (excluding U.S. holidays). Patients should reference the engagement number B144619 when speaking with an agent.

This notice is being provided in accordance with the substitute notice requirements under applicable law.

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