

Todd M. Rowe, Partner Cybersecurity & Data Privacy Team 20 North Wacker, Suite 4120 Chicago, IL 60606 TRowe@constangy.com Mobile: 773.558.2363

September 15, 2025

## Via Portal Submission

Attorney General Aaron Frey Office of the Attorney General Consumer Protection Division Security Breach Notification 111 Sewall Street, 6th Floor Augusta, ME 04330 Email: breach.security@maine.gov

Re: Notice of Data Security Incident

To Whom it May Concern:

We represent Neubert, Pepe & Monteith, PC ("NP&M"), located at 195 Church Street, 13<sup>th</sup> Floor, New Haven, CT, 06510 and are writing to notify your office of an event that may affect the security of certain personal information relating to two (2) Maine residents. This notice may be supplemented with any new significant facts learned subsequent to its submission. By providing this notice, NP&M does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

#### 1. Nature of the Data Event

On April 8, 2024, NP&M was alerted to potentially suspicious activity within its network. In response, NP&M took steps to secure its network and engaged cybersecurity experts to conduct an independent investigation. The investigation revealed that an unauthorized actor may have accessed certain files stored in its systems on March 1, 2024. NP&M then engaged an independent team to conduct a comprehensive review of all potentially affected data and, on June 10, 2025, it learned that certain personal information may have been involved. It then worked diligently to identify contact information necessary to notify potentially impacted individuals. This process was completed on September 9, 2025.

The information that could have been subject to unauthorized access and/or acquisition includes first and last name, as well as Social Security number and driver's license number.

#### 2. Notice to Maine Residents

On September 15, 2025, NP&M provided written notice of this event to two (2) Maine residents.

## 3. Other Steps Taken and To Be Taken

Upon becoming aware of the event, NP&M moved quickly to investigate and respond to the event, assess the security of its network, and identify potentially affected individuals. NP&M is also working to implement additional safeguards and training to its employees.

Additionally, NP&M is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected events of identity theft or fraud to their credit card company and/or bank. NP&M is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for events of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

#### 4. Contact Information

If you have any questions or need additional information, please do not hesitate to contact me at trowe@constangy.com or 773.558.2363.

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Sincerely,

Todd Rowe of CONSTANGY, BROOKS, SMITH & PROPHETE LLP

**Enclosure: Consumer Notification Letter** 

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Neubert, Pepe & Monteith, PC c/o Cyberscout PO Box 1286 Dearborn, MI 48120-9998





September 12, 2025

**Subject: Notice of Data Security Incident** 

Dear

Neubert, Pepe & Monteith, PC ("NP&M") is writing to inform you of a recent data security incident involving your personal information. At NP&M, we take the privacy and security of personal information very seriously. Please read this letter carefully as it contains information regarding the incident and steps you can take to help protect your personal information.

What Happened? On April 8, 2024, NP&M was alerted to potentially suspicious activity within its network. In response, NP&M took steps to secure its network and engaged cybersecurity experts to conduct an independent investigation. The investigation revealed that an unauthorized actor may have accessed certain files stored in our systems on March 1, 2024. We then engaged an independent team to conduct a comprehensive review of all potentially affected data and, on June 10, 2025, we learned that certain personal information may have been involved. We then worked diligently to identify contact information necessary to notify potentially impacted individuals. This process was completed on September 9, 2025.

What Information Was Involved? The information may have included your name and

What We Are Doing. As soon as we discovered the incident, we took the steps described above and implemented additional security measures to minimize the risk of a similar incident occurring in the future. We also reported the incident to the FBI. In addition, we are offering you the opportunity to enroll for complimentary identity protection services through Cyberscout, a TransUnion company for months.

What You Can Do. You can follow the recommendations on the following page to help protect your information. In addition, you can also enroll in TransUnion's complimentary identity protection services. When prompted, please provide the unique code below to enroll in the services. The deadline to enroll is December 11, 2025.

**For More Information.** If you have any questions regarding the incident, please call **833-844-3171** between 8:00 A.M. to 8:00 P.M. Eastern Time, Monday through Friday (excluding holidays).

We take this event and the security of information in our care seriously. Please accept our sincere apologies and know that we deeply regret any concern or inconvenience that this may cause you.

Sincerely,

Neubert, Pepe & Monteith, PC

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## Steps You Can Take to Help Protect Your Personal Information

## **Credit Monitoring Enrollment Instructions:**

To enroll in Credit Monitoring services at no charge, please log on to https://bfs.cyberscout.com/activate and follow the instructions provided. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity. When prompted please provide the following unique code to receive services:

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <a href="www.annualcreditreport.com/">www.annualcreditreport.com/</a>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion
P.O. Box 105851	P.O. Box 9532	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-833-799-5355
www.equifax.com	www.experian.com	www.transunion.com/get-cre
		<u>dit-report</u>

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com. For TransUnion: www.transunion.com/fraud-alerts.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. For TransUnion: www.transunion.com/credit-freeze.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

## California Attorney General

1300 I Street Sacramento, CA 95814 www.oag.ca.gov/privacy 800-952-5225

## **Kentucky Attorney General**

700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601 www.ag.ky.gov

502-696-5300

#### **Maryland Attorney General**

200 St. Paul Place Baltimore, MD 21202 www.marylandattorneygeneral.gov/Pag es/CPD 888-743-0023

#### **New York Attorney General**

The Capitol Albany, NY 12224 800-771-7755 www.ag.ny.gov

# NY Bureau of Internet and Technology

28 Liberty Street New York, NY 10005 www.dos.ny.gov/consumerprotection/ 212.416.8433

## **NC Attorney General**

9001 Mail Service Center

Raleigh, NC 27699 <u>www.ncdoj.gov/protectingconsumers/</u> 877-566-7226

## **Oregon Attorney General**

1162 Court St., NE Salem, OR 97301 www.doj.state.or.us/consumer-protection 877-877-9392

## **Rhode Island Attorney General**

150 South Main Street Providence, RI 02903 www.riag.ri.gov 401-274-4400

The total number of Rhode Island residents receiving notification of this incident is 24.



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You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit:

www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.

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