

Subject: Important Notice Regarding Data Security Incident

Dear [Recipient's Name],

We are writing to inform you of a data security incident that may have involved some of your personal information. At Terillium, we take the privacy and security of your information very seriously, and we are committed to keeping you informed about any issues that may affect you.

What Happened?

On July 18, 2025, Terillium experienced a ransomware attack, which was detected on the same day. Upon discovery, we immediately identified and mitigated the source of the incident. By July 19, 2025, the incident was fully contained. Additional forensic analysis confirmed that there were no additional signs of suspicious activity and no active indicators of compromise.

What Information Was Involved?

The attack may have compromised certain personal information about current and former employees, including name, address, and social security number. At this time, we have no evidence to suggest that this information has been misused; however, we are notifying you out of an abundance of caution.

What We Are Doing

We have engaged cybersecurity experts to investigate the incident and ensure the security of our systems. We have already contained the attack and restored functionality to all affected servers.

What You Can Do

We encourage you to take the following steps to protect yourself from potential identity theft:

1. Monitor Your Accounts and Credit Reports

We recommend that you stay vigilant and regularly review your account statements and credit reports for any unauthorized activity. You are entitled to one free credit report annually from each of the three major credit reporting agencies. You can contact them directly or visit their websites:

Equifax: 1-800-525-6285, www.equifax.com

Experian: 1-888-397-3742, www.experian.com

TransUnion: 1-800-680-7289, www.transunion.com

- **Place a Fraud Alert or Security Freeze**

Consider placing a fraud alert or security freeze on your credit file to make it more difficult for someone to open accounts in your name. You can contact the credit bureaus listed above to request these services.

3. Report Suspected Identity Theft

If you suspect that you are a victim of identity theft, report it immediately to your local law enforcement agency or your Attorney General's Office. You can also file a report with the Federal Trade Commission (FTC) by calling 1-877-438-4338 or visiting www.identitytheft.gov.

4. Additional Resources

The FTC provides valuable information on steps you can take to protect yourself from identity theft. You can contact them at 1-877-438-4338 or visit their website at www.ftc.gov for further guidance.

For More Information

If you have any questions or need further assistance, please do not hesitate to contact us. Our team is available to assist you and provide any additional information you may need.

We deeply regret any inconvenience or concern this incident may cause and remain committed to protecting your personal information.

Sincerely,
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