Appendix

California Casualty Indemnity Exchange, California Casualty Insurance Company, California Casualty & Fire Insurance Company and California Casualty General Insurance Company of Oregon (collectively the "Companies") identified suspicious activity in their IT network. The Companies initiated incident response protocols, which included isolating certain systems, and opened an investigation with assistance from a third-party cybersecurity firm. The Companies also reported the incident to law enforcement. The investigation determined that an unauthorized person accessed the Companies' IT network between September 2 and September 8, 2025, and, during that time, copied some of the Companies' files.

The Companies began a comprehensive analysis of the data that may have been involved. On November 5, 2025, the Companies determined that the files involved contain personal information for approximately two Maine residents. The information involved varied by individual, but included these individuals' names and one or more of the following: Social Security number, driver's license or state identification number, date of birth, tax identification number, and/or financial account number.

On November 19, 2025, the Companies began mailing notification letters to the Maine residents via United States First Class mail. A copy of the notification is attached. The Companies have provided access to credit monitoring services for twenty-four months at no cost to the Maine residents. The Companies will also establish a dedicated, toll-free call center for individuals to call with questions.

To help prevent a similar event from occurring in the future, the Companies have implemented, and will continue to adopt, additional safeguards and technical security measures to further protect and monitor its systems.