



Dear <<FirstName>>:

We are writing to let you know of a cybersecurity incident that occurred with a third-party provider that we use at Enverus Holdings, Inc. ("Enverus") that affected some of your personal information. We are providing you with information about the incident, our response, and additional measures you can take to help protect yourself. Importantly, we are not aware of fraud or misuse of your personal information resulting from this incident.

### **What Happened?**

On August 27, 2025, Enverus discovered that it was one of hundreds of companies affected by the Salesloft Drift Chatbot cybersecurity incident publicly reported in August 2025. Upon discovery, Enverus activated its incident response plan, promptly disconnected the integration, and engaged cybersecurity experts to help assess the impact to Enverus. The investigation determined that, on August 12, 2025, an unauthorized actor leveraged credentials stolen from Salesloft to access a small amount of information from Enverus's Salesforce instance. This incident did not compromise our internal network, software, product data, or product infrastructure.

### **What Information Was Involved?**

Our investigation determined that some of your personal information was affected by this incident. This information consisted of your <<Exposed Data Elements>>.

### **What We Are Doing.**

As part of our response, we revoked all Salesloft Drift integrations with our Salesforce instance and conducted an audit of all other Salesloft Drift integrations to confirm that the unauthorized access was limited to the Salesloft Drift Salesforce integration. We have also further enhanced monitoring of our Salesforce instance and other Enverus systems utilizing our in-house cybersecurity team and external resources.

While we are not aware of identity theft or fraud related to information affected by this incident, as an additional precaution, we are offering you <<service length>> of complimentary credit monitoring and identity restoration services through Cyberscout, a TransUnion company.

### **What You Can Do.**

We encourage you to remain vigilant and review your account statements and free credit reports regularly to ensure there is no unauthorized or unexplained activity. We also encourage you to enroll in the complimentary credit monitoring services that we are offering. Please review the enclosed *Steps You Can Take to Help Protect Personal Information*, which contains details about this offer and general guidance on what you can do to safeguard against possible future misuse of your information.

### **Enroll in TransUnion's Monitoring Services**

In response to the incident, we are providing you with access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge. These services provide you with alerts for <<service length>> from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

**How do I enroll for the free services?**

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: **<UNIQUE CODE>** In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

**For More Information.**

Representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays. Please call the help line at 1-800-405-6108 and supply the fraud specialist with your unique code listed above.

Sincerely,

Enverus Customer Support

## **Steps You Can Take to Help Protect Personal Information**

**Fraud Alerts:** Consumers are entitled to one free credit report annually from each of the three major credit reporting bureaus: Equifax, Experian, and TransUnion. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228 toll-free. Consumers also have the right to place a free fraud alert on their credit file. An initial fraud alert lasts one year, and businesses are required to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you can place an extended fraud alert that lasts seven years. To place a fraud alert, contact any of the three nationwide credit reporting bureaus:

- **Equifax:** [https://assets.equifax.com/assets/personal/Fraud\\_Alert\\_Request\\_Form.pdf](https://assets.equifax.com/assets/personal/Fraud_Alert_Request_Form.pdf)
  - Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069
- **Experian:** <https://www.experian.com/help/fraud-alert/>
  - Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013
- **TransUnion:** <https://www.transunion.com/fraud-alerts>
  - TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016

**Credit Freeze:** You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans, and services from being approved in a consumer's name without consent. Consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information: (1) full name (including middle initial as well as Jr., Sr., II, III, etc.); (2) Social Security number; (3) date of birth; (4) addresses for the prior two to five years; (5) proof of current address, such as a current utility bill or telephone bill; (6) a legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and (7) a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft. Should consumers wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

- **Equifax:** <https://www.equifax.com/personal/credit-report-services/credit-freeze>; 1-888-298-0045
  - Equifax Credit Freeze, P.O. Box 105788, Atlanta, GA 30348-5069
- **Experian:** <https://www.experian.com/freeze/center.html>; 1-888-397-3742
  - Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013
- **TransUnion:** <https://www.transunion.com/credit-freeze>; 1-800-916-8800
  - TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

**Federal Trade Commission:** Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the three major credit reporting bureaus, the Federal Trade Commission, or your state attorney general. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338). The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state attorney general. This notice has not been delayed by law enforcement.

*For District of Columbia residents,* the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, D.C. 20001; (202) 727-3400; [oag.dc.gov](http://oag.dc.gov).

*For Iowa residents:* You are advised to report any suspected identity theft to law enforcement, including local law enforcement or the Iowa Attorney General. The Iowa Attorney General may be contacted at 1305 E. Walnut Street, Des Moines, IA 50319; (515) 281-5926 or (888) 777-4590; [iowaattorneygeneral.gov](http://iowaattorneygeneral.gov).

*For Maryland residents,* the Maryland Attorney General may be contacted at: 200 St. Paul Place, Baltimore, MD 21202; (410) 528-8662 or (888) 743-0023; [oag.maryland.gov](http://oag.maryland.gov). Our corporate headquarters are located at 2901 Via Fortuna, Building 6, Suite 100, Austin, TX 78746.

*For New Mexico residents,* consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage consumers to review their rights pursuant to the Fair Credit Reporting Act by visiting <https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf>, or by writing Consumer Response Center, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

*For New York residents,* the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224; (800) 771-7755; [ag.ny.gov](http://ag.ny.gov).

*For Oregon residents:* You are advised to report any suspected identity theft to law enforcement, including the Federal Trade Commission and the Oregon Attorney General. The Oregon Attorney General may be contacted at 1162 Court St. NE Salem, OR 97301; (877) 877-9392; and [doj.state.or.us](http://doj.state.or.us). For more information on security freezes, you can visit the Oregon Department of Consumer and Commercial Services website at <https://dfr.oregon.gov/financial/protect/pages/place-credit-freeze.aspx>.