



Return Mail Processing Center:  
P.O. Box 1907  
Suwanee, GA 30024

<<First Name>> <<Last Name>>  
<<Address1>> <<Address2>>  
<<City>>, <<State>> <<Zip>>

Enrollment Code: <<XXXXXXXX>>

Enrollment Deadline: March 26, 2026

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

December 26, 2025

### Notice of Data Breach

Dear <<First Name>> <<Last Name>>,

At Brevard Skin and Cancer Center (“Brevard”), we take patient privacy seriously, and it is important to us that any privacy issues are adequately addressed. We are sending you this notice regarding a recent cyber incident that may impact some of your personal information retained by Brevard. Importantly, we currently do not have any evidence that your personal information has been subject to identity theft as a result of the data security incident. However, please read this letter carefully, as we want to provide you with information about what happened, what information was involved, what we are doing in response, and how you can protect yourself.

As an initial matter, please be aware that this incident will not disrupt or interfere with the care you received or will receive at Brevard, and we remain committed to meeting your healthcare needs.

#### What Happened

On or around October 14, 2025, we became aware of a breach of security of certain protected health information (“PHI”) maintained in our data systems. When we first discovered the incident, we immediately retained cybersecurity experts, took actions to contain the incident, began investigating the matter, and worked to remediate our electronic environment.

Our investigation is on-going, but we have discovered that on or around September 28, 2025, an unauthorized third party accessed some of our data systems. Certain PHI of our patients was exfiltrated from these data systems. We have been working hard to discover the identities of all affected individuals and the types of PHI accessed in order to provide adequate notice.

#### What Information Was Involved

While our investigation is ongoing, we believe the categories of PHI that may have been affected as a result of the incident include one or more of the following elements:

- Full name
- Home address
- Phone number
- Email address
- Date of birth
- Social Security Number
- Diagnosis and Clinical information
- Billing and Claims information

However, the information is not believed to include financial account numbers, banking information, or credit or debit card information.

## **What We Are Doing**

Since discovering the cyber incident, we took immediate steps to contain and secure our environment. We have worked vigilantly with our IT and cybersecurity team, and legal counsel to thoroughly review the affected systems, establish the integrity of our data, investigate the incident, and implement heightened security protections. We reported this incident to the FBI, and we are in the process of reporting the incident to applicable regulators, as required by law.

In light of this incident, we are reviewing our privacy and security policies and procedures, and we are continuing to evaluate our network security for opportunities to incorporate further safeguards to protect our systems from potential future incidents.

As a safeguard, we have arranged for you to have the option to enroll, at no cost to you, in an online credit monitoring service, IDX, to provide you with twenty-four (24) months of complimentary credit monitoring services, which provides monitoring of all three (3) major credit reporting agencies – Equifax, Experian, and TransUnion – to help secure your information. IDX identity protection services also provide CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, fully managed id theft recovery services, and lost wallet assistance. With this protection, IDX will help you resolve issues if your identity is compromised. Additional information is provided below and on the following pages on how you can register for this complimentary credit monitoring.

Due to privacy laws, we cannot register you directly. Please note that credit monitoring services may not be available for individuals who do not have an address in the United States and a valid Social Security Number. Enrolling in this service will not impact your credit.

## **What You Can Do**

### **Contact Us**

At Brevard, we are dedicated to protecting and safeguarding the privacy and security of patient information. We regret this incident occurred and apologize for any worry or inconvenience this situation may cause. Again, at this time, there is no evidence that your information has been misused.

If you have questions about this incident, and to enroll in the free identity protection services, please call IDX's call center at 1-833- 779-4803. You may also enroll by going to <https://app.idx.us/account-creation/protect>, or scan the QR image and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time, except holidays. Please note the deadline to enroll is March 26, 2026.

You may also contact us at Brevard Skin and Cancer Center, 1286 S. Florida Ave., Rockledge, FL 32955; Phone: 321-301-4740.

## **For More Information**

You will find detailed instructions for enrollment on the enclosed Recommended Steps document. Also, you will need to reference the enrollment code at the top of this letter when calling or enrolling online, so please do not discard this letter.

Sincerely,

Brevard Skin and Cancer Center

(Enclosure)

## Recommended Steps to Help Protect Your Information

**1. Website and Enrollment.** Scan the QR image or go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. We encourage you to remain vigilant against potential identity theft and fraud, to review your account statements and explanation of benefits, and to monitor your credit reports for suspicious activity.

**2. Activate the credit monitoring** provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

**3. Telephone.** Contact IDX at 1-833-779-4803 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

**4. Review your credit reports.** We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in IDX identity protection, notify IDX immediately by calling or by logging into the IDX website and filing a request for help. If you file a request for help or report suspicious activity, you will be contacted by a member of the ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

**5. Place Fraud Alerts with the three credit bureaus.** If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

### Credit Bureaus

Equifax Fraud Reporting  
1-866-349-5191  
P.O. Box 105069  
Atlanta, GA 30348-5069  
[www.equifax.com](http://www.equifax.com)

Experian Fraud Reporting  
1-888-397-3742  
P.O. Box 9554  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)

TransUnion Fraud Reporting  
1-800-680-7289  
P.O. Box 2000  
Chester, PA 19022-2000  
[www.transunion.com](http://www.transunion.com)

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year. **Please Note: No one is allowed to place a fraud alert on your credit report except you.**

**6. Security Freeze.** By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

In order to request a security freeze, you may need to provide the following information: (i) Your full name (including middle initial as well as Jr., Sr., II, III, etc.); (ii) Social Security Number; (iii) Date of Birth; (iv) If you have moved in the past 5 years, provide the addresses where you have lived over the past 5 years; (v) Proof of current address, such as a current utility bill or telephone bill; (vi) A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.); (vii) If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

**7. You can obtain additional information** about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, [www.identitytheft.gov](http://www.identitytheft.gov), 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above.

You can also review the Federal Trade Commission's steps to "Protect Your Personal Information and Data" (available at [www.consumer.ftc.gov/articles/protect-your-personal-information-and-data](http://www.consumer.ftc.gov/articles/protect-your-personal-information-and-data)), as well as the "Guidance for Families" provided by the Cybersecurity Infrastructure & Security Agency (available at [www.cisa.gov/shields-guidance-families](http://www.cisa.gov/shields-guidance-families)). You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your

credit report; and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. You can review your rights pursuant to the Fair Credit Reporting Act by visiting [www.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf), or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

## **8. Contact Information for State Attorney Generals**

**For Alabama residents**, the Attorney General may be contacted at: 501 Washington Avenue Montgomery, AL 36104; 800-392-5658; or <https://www.alabamaag.gov/>.

**For Alaska residents**, the Attorney General may be contacted at: 1031 West 4th Avenue, 200 Anchorage, AK, 99501; 907-269-5100; or <https://law.alaska.gov/index.html>.

**For Arkansas residents**, the Attorney General may be contacted at: 101 West Capitol Avenue Little Rock, AR 72201; 501-682-2007; 800-482-8982; or [OAG@arkansasag.gov](mailto:OAG@arkansasag.gov).

**For Arizona residents**, the Attorney General may be contacted at: 2005 N Central Ave., Phoenix, AZ 85004; 602-542-5025; or <https://www.azag.gov/>.

**For California residents**, Visit the California Office of Privacy Protection ([www.oag.ca.gov/privacy](http://www.oag.ca.gov/privacy)) for additional information on protection against identity theft. Office of the Attorney General of California, 1300 I Street, Sacramento, CA 95814, 1-800-952-5225.

**For Colorado residents**, the Attorney General may be contacted at: 1300 Broadway, Denver, CO 80203; 720-508-6000; <https://coag.gov/>.

**For Connecticut residents**, the Attorney General may be contacted at: 165 Capitol Avenue, Hartford, CT 06106; 860-808-5318; or <https://portal.ct.gov/>.

**For Delaware residents**, the Attorney General may be contacted at: Carvel State Building 820 N. French St., Wilmington, DE 19801; 302-577-8400; or <https://attorneygeneral.delaware.gov/>.

**For District of Columbia residents**, the Attorney General may be contacted at: 400 6th Street NW Washington, D.C. 20001; 202-727-3400; or <https://oag.dc.gov/about-oag>.

**For Florida residents**, the Attorney General may be contacted at: PL-01, The Capitol, Tallahassee, FL 32399-1050; 866-966-7226; or [www.myfloridalegal.com](http://www.myfloridalegal.com).

**For Georgia residents**, the Attorney General may be contacted at: 40 Capitol Square SW, Atlanta, GA 30334; 404-458-3600; or <https://law.georgia.gov/>.

**For Idaho residents**, the Attorney General may be contacted at: 700 W. Jefferson Street, Suite 210, P.O. Box 83720, Boise, ID 83720-0010; 208-334-2400; or <https://www.ag.idaho.gov/>.

**For Iowa residents**, the Attorney General may be contacted at: Hoover State Office Building, 1305 E. Walnut Street, Des Moines IA 50319; 515-281-5926 or 888-777-4590; or <https://www.iowaattorneygeneral.gov/>.

**For Illinois residents**, the Attorney General may be contacted at: 500 S. 2nd St., Springfield, IL 62701; 217-782-1090; or <https://illinoisattorneygeneral.gov/>.

**For Indiana residents**, the Attorney General may be contacted at: Indiana Government Center South, 302 W. Washington St., 5th Floor, Indianapolis, IN 46204; 317-232-6201; or <https://www.in.gov/attorneygeneral/>.

**For Kansas residents**, the Attorney General may be contacted at: 120 SW 10th Ave., 2nd Floor, Topeka, KS 66612; 785-296-2215; or <https://www.ag.ks.gov/home>.

**For Kentucky residents**, the Attorney General may be contacted at: 1024 Capital Center Drive, Suite 200, Frankfort, KY 40601; (502) 696-5300; or <https://www.ag.ky.gov/>.

**For Louisiana residents**, the Attorney General may be contacted at: 1885 North Third Street, Baton Rouge, LA 70802; 1-877-297-0995; or <https://www.ag.state.la.us/home>.

**For Massachusetts residents**, the Attorney General may be contacted at: One Ashburton Place, Boston, MA 02108; 617-727-2200; or <https://www.mass.gov/>.

**For Maryland residents**, the Attorney General may be contacted at: 200 St. Paul Place, Baltimore, MD 21202; 410-576-6300; or <https://oag.maryland.gov/>.

**For Maine residents**, the Attorney General may be contacted at: 6 State House Station Augusta, ME 04333; 207-626-8800; or <https://www.maine.gov/ag/>.

**For Michigan residents**, the Attorney General may be contacted at: 525 W. Ottawa St., Lansing, MI 48906; 517-335-7622; or <https://www.michigan.gov/ag/>.

**For Minnesota residents**, the Attorney General may be contacted at: 445 Minnesota Street, Suite 600, St. Paul, MN 55101; 651-296-3353 or 800-657-3787; or <https://www.ag.state.mn.us/office/>.

**For Missouri residents**, the Attorney General may be contacted at: Supreme Court Building, 207 W. High St., Jefferson City, MO 65102; 573-751-3321; or <https://ago.mo.gov/>.

***For Mississippi residents***, the Attorney General may be contacted at: 550 High Street, Jackson MS 3920; 601-359-3680; or <https://attorneygenerallynnfitch.com/>.

***For Nevada residents***, the Attorney General may be contacted at: 100 North Carson Street, Carson City, NV 89701; 775-684-1100; or <https://ag.nv.gov/>.

***For New Hampshire residents***, the Attorney General may be contacted at: 1 Granite Place South, Concord, NH 03301; 603-271-3658; or <https://www.doj.nh.gov/>.

***For New Jersey residents***, the Attorney General may be contacted at: 8th Floor, West Wing, 25 Market Street, Trenton, NJ 08625-0080; 609-882-2000; or <https://www.njoag.gov/>.

***For New Mexico residents***, the Attorney General may be contacted at: 408 Galisteo Street, Villagra Building, Santa Fe, NM 87501; 505-490-4060; or <https://nmdoj.gov/>.

***For New York residents***, the Attorney General may be contacted at: The Capitol, Albany, NY, 12224-0341; 1-800-771-7755; or <https://ag.ny.gov/>.

***For North Carolina residents***, the Attorney General may be contacted at: 114 West Edenton Street, Raleigh, NC 27603; 919-716-6400; or <https://ncdoj.gov/>.

***For North Dakota residents***, the Attorney General may be contacted at: 600 East Boulevard Avenue, Department 125, Bismarck, ND 58505-0040; 701-328-2210; or <https://attorneygeneral.nd.gov/attorney-generals-office/>.

***For Ohio residents***, the Attorney General may be contacted at: 30 E. Broad St., 14th Floor, Columbus, OH 43215; 1-800-282-0515; or <https://www.ohioattorneygeneral.gov/>.

***For Oklahoma residents***, the Attorney General may be contacted at: 313 NE 21st Street, Oklahoma City, OK 73105; 405-521-3921; or <https://oklahoma.gov/>.

***For Oregon residents***, the Attorney General may be contacted at: 1162 Court Street NE, Salem, OR 97301-4096; 503-378-6002; or <https://www.doj.state.or.us>.

***For Pennsylvania residents***, the Attorney General may be contacted at: General Strawberry Square, Harrisburg, PA 17120; 717-787-3391; or <https://www.attorneygeneral.gov>.

***For Rhode Island residents***, the Attorney General may be contacted at: 150 South Main Street, Providence, RI 02903; 401-274-4400; or <https://riag.ri.gov>.

***For South Carolina residents***, the Attorney General may be contacted at: P.O. Box 11549, Columbia, S.C. 29211; 803-734-3970; or <https://www.scag.gov/>.

***For South Dakota residents***, the Attorney General may be contacted at: 1302 S.D. E. Hwy 1889, Suite 1, Pierre SD 57501-8501; 605-773-3215; or <https://atg.sd.gov/#gsc.tab=0>.

***For Tennessee residents***, the Attorney General may be contacted at: P.O. Box 20207, Nashville, TN 37202-0207; 615-741-3491; or <https://www.tn.gov/attorneygeneral/>.

***For Texas residents***, the Attorney General may be contacted at: PO Box 12548, Austin, TX 78711-2548; 512-463-2100; or <https://www.texasattorneygeneral.gov>.

***For Utah residents***, the Attorney General may be contacted at: 350 N State Street, Suite 230, Utah Capitol Building, Salt Lake City, UT 84114; 800-244-4636; or <https://www.utah.gov/>.

***For Vermont residents***, the Attorney General may be contacted at: 109 State St., Montpelier, VT 05609; 802-828-3171; or <https://ago.vermont.gov/>.

***For Virginia residents***, the Attorney General may be contacted at: 202 North Ninth Street, Richmond, VA 23219; 804-786-2071; or <https://www.oag.state.va.us/>.

***For Washington residents***, the Attorney General may be contacted at: 1125 Washington Street SE, PO Box 40100, Olympia, WA 98504-0100; 360-753-6200; or <https://www.atg.wa.gov>.

***For West Virginia residents***, the Attorney General may be contacted at: State Capitol Complex, Bldg. 1, Rm E-26, 1900 Kanawha Blvd. E, Charleston, WV 25305; 304-558-2021; or <https://ago.wv.gov/pages/default.aspx>.

***For Wisconsin residents***, the Attorney General may be contacted at: <https://www.wisdoj.gov/Pages/home.aspx> and through the following form: <https://wi.accessgov.com/doj-wi/Forms/Page/doj-wi/contact-doj/1>

***For Wyoming residents***, the Attorney General may be contacted at: Capitol Hill Building, 2nd Floor, 320 West 25th Street, Cheyenne, WY 82002; 307-777-7200; or <https://attorneygeneral.wyo.gov/>.

**All US Residents:** Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, <https://consumer.ftc.gov>, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.