

EXHIBIT 1

By providing this notice, Artivo does not waive any rights or defenses regarding the applicability of Maine law, the applicability of the Maine data event notification statute, or personal jurisdiction.

Nature of the Data Event

On or around September 1, 2025, Artivo detected suspicious activity related to its network and began an investigation into the nature and scope of the activity. Artivo's investigation determined that an unauthorized actor accessed or acquired certain information on September 1, 2025. Artivo then conducted a detailed review of the potentially impacted data to determine what information it may contain and to whom it belongs. Artivo recently completed this review on November 24, 2025.

The information that could have been subject to unauthorized access includes name and Social Security number.

Notice to Maine Resident

On or about December 18, 2025, Artivo provided written notice of this incident to one (1) Maine resident. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

Other Steps Taken and To Be Taken

Upon discovering the event, Artivo moved quickly to investigate and respond to the incident, assess the security of Artivo systems, and identify potentially affected individuals. Further, Artivo notified federal law enforcement regarding the event. Artivo is also working to implement additional safeguards and training to its employees. Artivo is providing access to credit monitoring services for twelve (12) months through Kroll, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, Artivo is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. Artivo is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

Artivo is providing written notice of this incident to relevant state regulators, as necessary.

EXHIBIT A



<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>



<<Date>> (Format: Month Day, Year)

<<b2b_text_1 (NOTICE OF SECURITY INCIDENT / NOTICE OF DATA BREACH)>>

Dear <<First_name>> <<Middle_name>> <<Last_name>> <<Suffix>>:

Artivo Surfaces (“Artivo”) writes to inform you of an event that may impact the security of some of your personal information. We are providing you with information about the event, our response, and steps you may take to protect against any potential identity theft or fraudulent activity, should you feel it is necessary to do so.

What Happened? On or around September 1, 2025, Artivo detected suspicious activity related to our network and began an investigation into the nature and scope of the activity. Our investigation determined that an unauthorized actor accessed or acquired certain information on September 1, 2025. We then conducted a detailed review of the potentially impacted data to determine what information it may contain and to whom it belongs. We recently completed this review on November 24, 2025, and determined information related to you was contained in the potentially accessed or acquired files.

What Information Was Involved? The following types of information related to you may have been impacted: <<b2b_text_2 (name, data elements)>>. Artivo is not aware of any actual or attempted identity theft or fraudulent activity in connection with this incident.

What We Are Doing. The confidentiality, privacy, and security of information in our care is among our highest priorities. Upon discovering the suspicious activity, we immediately commenced an investigation to confirm its nature and scope. We also implemented additional security measures related to data privacy and security. As an added precaution, we are offering you access to identity monitoring services for <<ServiceTerminMonths>> months through Kroll at no cost to you. Your identity monitoring services include Credit Monitoring, Fraud Consultation, and Identity Theft Restoration. A description of services and instructions regarding how to enroll can be found within the enclosed *Steps You Can Take to Help Protect Personal Information*. Please note that you must complete the enrollment process yourself as we are not permitted to enroll you in these services.

What You Can Do. In addition to enrolling in the identity monitoring services being offered to you, we encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and reporting suspected identity theft and fraud to your credit card company or bank. You may also review the information contained in the enclosed *Steps You Can Take to Help Protect Personal Information*. There you will also find more information regarding ways to protect and monitor your information.

For More Information. If you have further questions or concerns, or would like an alternative to enrolling online, please call (844) 572-2757, Monday through Friday from 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays. You can also write to us at 28320 Plymouth Road Livonia, MI 48150.

Sincerely,

Artivo Surfaces

STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

Enroll in Identity Monitoring Services

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.

You have until <<b2b_text_6 (activation deadline)>> to activate your identity monitoring services.

Membership Number: <<Membership Number s_n>>

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com. Additional information describing your services is included with this letter.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax

https://www.equifax.com/personal/credit-report-services/

1-888-298-0045

Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069

Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788

Experian

https://www.experian.com/help/

1-888-397-3742

Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013

Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013

TransUnion

https://www.transunion.com/data-breach-help/

1-833-799-5355

TransUnion, P.O. Box 2000, Chester, PA 19016

TransUnion, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information

listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For New Mexico residents, consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage consumers to review their rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

