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December 5, 2025

Via Electronic Mail - doj-cpb@doj.nh.gov

New Hampshire Department of Justice
doj-cpb@doj.nh.gov
33 Capitol Street,
Concord NH 03301

Re: Data Security Incident

To Whom It May Concern:

Pierson Ferdinand LLP represents LockNet, LLC (LockNet”), located at 800 John C Watts Dr., Nicholasville, KY 40356, in connection with a data security incident described in more detail below. LockNet takes the protection and proper use of information in its possession seriously, and LockNet has taken steps to prevent a similar incident from occurring again in the future.

1. Description of the Incident

On or about August 2, 2025, LockNet detected unauthorized access into its IT network. Once detected, LockNet followed its incident response plan and engaged a leading digital forensic consultant to conduct an investigation and assess the scope of the incident. LockNet’s investigation determined the unauthorized activity occurred solely on August 2, 2025.

Under these circumstances and in an extreme abundance of caution, LockNet informed Indiana residents which may have had their information impacted as a result of this Incident. The information impacted included name and Social Security number. There is no indication that anyone else accessed or viewed information in an unauthorized manner. As of this writing, LockNet has not received any reports of fraud or identity theft related to this matter.

2. Number of New Hampshire Residents Affected

LockNet discovered that the Incident may have impacted information pertaining to one New Hampshire resident. A notification letter to the individual was mailed on November 14, 2025, via First Class Mail. A sample copy of the notification letter is attached as **Exhibit A**.

3. Steps taken

Following the incident, LockNet made several changes to expand the security of its network. Out of an abundance of caution, LockNet is providing individuals with access to free credit monitoring through Cyberscout, a TransUnion company, for twelve (12) months. These services provide each



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Privileged and Confidential Attorney-Client Communication

individual with alerts for twelve (12) months from the date of enrollment when changes occur to their credit file. LockNet is also providing individuals with proactive fraud assistance to help with any questions that they might have or in the event that they become a victim of fraud.

If you have any questions or need additional information, please do not hesitate to contact me at Kaitlyn.Bryniarski@pierferd.com.

Very truly yours,

Kaitlyn Bryniarski

Kaitlyn Bryniarski

Junior Partner

Pierson Ferdinand LLP



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EXHIBIT A

LockNet, LLC
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998
Via First-Class Mail



November 12, 2025

Notice of Data Breach

Dear 

LockNet, LLC ("LockNet") discovered a data security incident that may have affected your personal information. We have no indication that your information has been or will be misused. We want to make you aware of the incident and the measures we have taken in response, as well as provide details on steps you can take – should you deem it appropriate – to help protect your information. The protection, privacy, and proper use of your information is important to us, and we are working to prevent this type of incident from occurring again. This notification was not delayed by law enforcement..

What Happened

On or about August 2, 2025, LockNet detected unauthorized access into its IT network. Once detected, we followed our incident response plan and engaged a leading digital forensic consultant to conduct an investigation and assess the scope of the incident. Our investigation determined the unauthorized activity occurred solely on August 2, 2025. Unfortunately, these types of incidents are becoming increasingly common and organizations with some of the most sophisticated IT infrastructure available continue to be affected.

What Information Was Involved

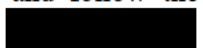
LockNet's investigation determined that personal information was contained in network locations that were compromised by the unauthorized third-party. The elements of your personal information that could have been compromised included, and potentially were not limited to, your Social Security number. Please note that we have no evidence at this time that any personal information has been misused as a result of this incident.

What We Are Doing

Following the incident, we made several changes to expand the security of our network. In addition, we are committed to taking further steps to prevent a similar event from occurring again in the future.

Additionally, out of an abundance of caution, we are providing you with access to free Triple Bureau Credit Monitoring through Cyberscout, a TransUnion company, for twelve (12) months. These services provide you with alerts for twelve (12) months from the date of enrollment when changes occur to your credit file. We are also providing you with proactive fraud assistance to help with any questions that you might have or in the event that you become a victim of fraud.

What You Can Do

To enroll for these services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: 
In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter.

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The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity. Due to privacy laws, we cannot register you directly. Please note that certain services might not be available for individuals who do not have a credit file with the credit bureaus or an address in the United States (or its territories) and a valid Social Security number. Activating this service will not affect your credit score.

At this time, we are not aware of anyone experiencing fraud as a result of this incident. As data incidents are increasingly common, we encourage you to always remain vigilant, monitor your accounts, and immediately report any suspicious activity or suspected misuse of your personal information. We encourage you to review the [Additional Important Information](#) located on the following pages, which includes further steps to safeguard your personal information, such as implementing a fraud alert or security freeze.

For More Information

Please know that LockNet values the protection and privacy of your personal information, and we understand the concern and inconvenience this incident may cause. If you have any questions about this incident, please call 1-800-405-6108, Monday through Friday between 8:00 a.m. and 8:00 p.m. Eastern Time, excluding major U.S. holidays.

Sincerely,

LockNet, LLC
800 John C Watts Dr.
Nicholasville, KY 40356

Additional Important Information

Monitoring: You should always remain vigilant and monitor your accounts for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for suspicious or unusual activity. You can report suspicious activity to financial institutions or law enforcement.

Fraud Alert: You can place fraud alerts with the three major credit bureaus by phone and online as set forth below with Equifax, TransUnion, or Experian. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. Initial fraud alerts last for one year. Victims of identity theft can get an extended fraud alert for seven years.

Credit Report: Consumers are also entitled to one free credit report annually from each of the three credit reporting bureaus. To order your free credit report: visit www.annualcreditreport.com; call, toll-free, 1-877-322-8228; or mail a completed Annual Credit Report Request Form (available at www.consumer.ftc.gov/articles/0155-free-credit-reports) to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

Security Freeze: You have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans, and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to make a request to each consumer reporting agency. You may make that request by certified mail, overnight mail, regular stamped mail, or by following the instructions found at the websites listed below. The following information may need to be included when requesting a security freeze: (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current and addresses for the past five years; (5) proof of address; (6) Social Security Card, pay stub, or W2; or (7) government-issued identification card. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. It is free to place, lift, or remove a security freeze. You may also place a security freeze for children under the age of 16. You may obtain a free security freeze by contacting any one or more of the following national consumer reporting agencies:

Experian	Equifax	TransUnion
1-888-397-3742	1-800-349-9960	1-888-909-8872
<u>Fraud Alert</u> P.O. Box 9554 Allen, TX 75013	<u>Fraud Alert</u> P.O. Box 105069 Atlanta, GA 30348-5069	<u>Fraud Alert</u> P.O. Box 2000 Chester, PA 19016
<u>Credit Freeze</u> P.O. Box 9554, Allen, TX 75013	<u>Credit Freeze</u> P.O. Box 105788 Atlanta, GA 30348-5788	<u>Credit Freeze</u> P.O. Box 160, Woodlyn, PA 19094
www.experian.com/help/	www.equifax.com/personal/credit-report-services/	www.transunion.com/credit-help

Implementing an Identity Protection PIN (IP PIN) with the IRS: To help protect against a fraudulent tax return being filed under your name, we recommend Implementing an Identity Protection PIN (IP PIN) with the IRS. An IP PIN is a six-digit number that prevents someone else from filing a tax return using your Social Security number or Individual Taxpayer Identification Number. The IP PIN is known only to you and the IRS. It helps the IRS verify your identity when you file your electronic or paper tax return. Even though you may not have a filing requirement, an IP PIN still protects your account.



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If you don't already have an IP PIN, you may get an IP PIN as a proactive step to protect yourself from tax-related identity theft. The fastest way to receive an IP PIN is by using the online Get an IP PIN tool found at: www.irs.gov/identity-theft-fraud-scams/get-an-identity-protection-pin. If you wish to get an IP PIN and you don't already have an account on IRS.gov, you must register and validate your identity. Spouses and dependents are eligible for an IP PIN if they can pass the identity verification process. Some items to consider when obtaining an IP PIN with the IRS: (1) an IP PIN is valid for one calendar year; (2) a new IP PIN is generated each year for your account; (3) logging back into the Get an IP PIN tool, will display your current IP PIN; and (4) an IP PIN must be used when filing any federal tax returns during the year including prior year returns.

Fair Credit Reporting Act: Individuals interacting with credit reporting agencies have rights under the Fair Credit Reporting Act. We encourage you to review your rights under the Fair Credit Reporting Act by visiting https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by requesting information in writing from the Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

Federal Trade Commission: More information can be obtained by contacting the Federal Trade Commission Consumer Response Center, 600 Pennsylvania Ave, NW Washington, DC 20580 1-877-IDTHEFT (438-4338) www.ftc.gov/idtheft.

For residents of Hawaii, Michigan, Missouri, North Carolina, Vermont, Virginia, and Wyoming: It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

For residents of Illinois, Iowa, Maryland, Missouri, North Carolina, Oregon, and West Virginia:

It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit www.annualcreditreport.com, or call toll-free at 1-877-322-8228. You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available at <https://www.consumer.ftc.gov/articles/0155-free-credit-reports>) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

For residents of Vermont: If you do not have internet access but would like to learn more about how to place a security freeze on your credit report, contact the Vermont Attorney General's Office at 802-656-3183 (800-649-2424 toll free in Vermont only).

For residents of New Mexico: Individuals interacting with credit reporting agencies have rights under the Fair Credit Reporting Act. We encourage you to review your rights under the Fair Credit Reporting Act by visiting https://files.consumerfinance.gov/f/documents/bcfp_consumer-rights-summary_2018-09.pdf, or by requesting information in writing from the Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.

For Residents of Washington, D.C.: You can obtain information about steps to take to avoid identity theft from the Office of the Attorney General for the District of Columbia at: 441 4th Street, NW, Washington, DC 20001; 202-727-3400; www.oag.dc.gov.

For residents of Iowa: State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon: State laws advise you to report any suspected identity theft to law enforcement, including the Attorney General, and the Federal Trade Commission.

For residents of Maryland, Rhode Island, Illinois, New York, and North Carolina: You can obtain information from the Maryland, Rhode Island, Illinois, New York, and North Carolina Offices of the Attorney General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

Maryland Office of the Attorney General Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202
1-888-743-0023 www.oag.state.md.us

Rhode Island Office of the Attorney General Consumer Protection, 150 South Main Street, Providence, RI 02903
1-401-274-4400 www.riag.ri.gov

Illinois Office of the Attorney General Consumer Protection Division, 500 South Second Street
Springfield, IL 62701 (217) 782-1090 <https://illinoisattorneygeneral.gov/consumer-protection/>

North Carolina Office of the Attorney General Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001 1-877-566-7226 www.ncdoj.com

Federal Trade Commission Consumer Response Center, 600 Pennsylvania Ave, NW Washington, DC 20580
1-877-IDTHEFT (438-4338) www.ftc.gov/idtheft

New York Office of Attorney General Consumer Frauds & Protection, The Capitol, Albany, NY 12224
1-800-771-7755 <https://ag.ny.gov/consumer-frauds/identity-theft>

For residents of Massachusetts: It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft.



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