

2025 DATA SECURITY INCIDENT

Notice of Data Security Incident

Neenah, Wisconsin – November 7, 2025 – Morton Drug Company (“MDC”) announced it is notifying individuals whose personal information may have been involved in a recent network security incident. This statement is intended to notify potentially impacted individuals of the incident, steps MDC is taking in response, and resources available to assist and protect individuals.

On or about August 20, 2025, MDC discovered a network security incident that impacted its IT systems. Immediately upon identifying the incident, MDC engaged third-party cybersecurity experts to assess, contain, and remediate the incident. Law enforcement was also notified.

The investigation into patient information exposure, which concluded on or around October 21, 2025, identified instances of name, address, prescription information, and in some cases social security number, for certain patients as a result of this incident. While the investigation has not identified any instances of fraud or identity theft that have occurred as a result of this incident, out of an abundance of caution, MDC is notifying individuals whose personal information may have been involved and providing resources they can use to help protect their information.

MDC takes its responsibility to safeguard personal information seriously and regrets any concern this incident may have caused. As part of MDC’s ongoing commitment to information security, the organization has taken steps to help reduce the likelihood of a similar event in the future.

As a general precaution, the following practices can help to protect you from medical identity theft.

- Only share your health insurance cards with your health care providers and other family members who are covered under your insurance plan or who help you with your medical care.
- Review your “explanation of benefits statement” which you receive from your health insurance company. Follow up with your insurance company or care provider for any items you do not recognize. If necessary, contact the care provider on the explanation of benefits statement and ask for copies of medical records to verify their accuracy and authenticity.
- Ask your insurance company for a current year-to-date report of all services paid for you as a beneficiary. Follow up with your insurance company or the care provider for any items you do not recognize.

Individuals with questions may contact the dedicated call center at 1-833-594-0797 from 8:00 am to 8:00 pm (EST), Monday through Friday.

Morton Drug Company sincerely regrets any inconvenience or concern that this matter may cause and remains dedicated to ensuring the privacy and security of all information in its control.



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