

January 2, 2026

Office of the Washington State Attorney General
Consumer Protection Division

Re: Data Breach Notification – The Tillett Agency

Dear Attorney General's Office,

Enclosed please find a copy of the consumer notification letter issued by The Tillett Agency regarding a data privacy incident involving one Washington resident.

The incident involved inadvertent disclosure of personal information due to an email addressing error. Upon discovery, the incident was promptly contained, the affected individual was notified, and remediation steps were taken.

Please do not hesitate to contact me if additional information is required.

Sincerely,

Christine Tillett
The Tillett Agency
360-893-7513
christine@tillettagency.com

Dear Diane,

I am writing to formally follow up on our conversation and to provide you with written documentation regarding an incident involving your personal information.

On January 1, while sending you a copy of your Medicare application for your records, I mistakenly sent the email to an incorrect address. As a result, the document was received by an unintended recipient. The application contained personal information, including your date of birth and Social Security number.

I want to clearly state that this was my error, and I am sincerely sorry. I understand how serious this is and how concerning it may feel, particularly given the earlier issue with the policy effective date.

As soon as I became aware of the mistake, I took the following actions:

- Documented the incident and notified the appropriate compliance contacts
- Contacted the unintended recipient and required deletion of the email and attachment
- Requested written confirmation of deletion, which I am awaiting

Out of an abundance of caution and to support you, I am offering you credit monitoring and identity theft protection at no cost to you. This service will alert you to any unusual activity and provide professional support should anything arise. I am also happy to assist you with placing a fraud alert on your credit file if you would like.

Additionally, I have updated my internal processes so that documents containing sensitive personal information are no longer sent through regular email and are instead shared only through secure methods.

At this time, I am not aware of any misuse of your information. However, transparency and proactive protection are important to me, and I am committed to keeping you informed.

Please do not hesitate to reach out if you have questions or would like to discuss this further. I truly appreciate your time and the trust you have placed in me, and I am committed to handling this matter with care and professionalism.

Sincerely,
Christine Tillett

Christine Tillett
1818 Main St Ste D

Sumner WA 98390

Ph: (877) 485-6356

Fax 866.203.3831

Dear Diane,

I want to provide a brief clarification regarding the email I sent earlier today.

The document that was mistakenly emailed to an unintended recipient contained your **Medicare number**, not your Social Security number. I apologize for the confusion in my wording and want to ensure the information I provide to you is accurate.

All other details shared previously regarding the actions taken, protective measures offered, and process changes remain the same.

Please do not hesitate to reach out if you have any questions or would like to discuss this further.

Sincerely,
Christine Tillett

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