

January 28, 2026

VIA ONLINE SUBMISSION

Attorney General Aaron Frey
Office of the Attorney General
Consumer Protection Division
Security Breach Notification
111 Sewall Street, 6th Floor
Augusta, ME 04330

Re: Notice of Data Security Incident

Dear Attorney General Frey:

Constangy, Brooks, Smith & Prophete, LLP, represents Trocaire College in relation to a recent data security incident. Trocaire College takes the protection of all information within its possession very seriously and has taken measures to reduce the likelihood of a similar incident from reoccurring. This notice is being sent on behalf of Trocaire College because personal information for approximately 7 Maine residents could have been involved in the incident.

1. Nature of the Security Incident

On March 13, 2025, we discovered unusual activity in our digital environment. Upon discovering this activity, we immediately took steps to secure the network and initiated an investigation, aided by independent cybersecurity experts, to determine what happened and whether sensitive information may have been affected. This forensic investigation determined that certain Trocaire College data may have been accessed or acquired without authorization in connection with this incident. As a result, we initiated a comprehensive review of the potentially affected data to identify individuals' contact information in order to effectuate notifications. This review concluded on December 4, 2025, and notice was provided promptly thereafter.

The potentially affected information varies for each individual but may have included individuals' name, Social Security Number, driver's license or state identification number, and/or passport number.

2. Number of Maine Residents Affected

On January 16, 2026, Trocaire College notified approximately 7 Maine residents within the potentially affected population, via USPS First-Class Mail. A sample copy of the notification letter sent to the impacted individuals is included with this correspondence.

3. Steps Taken Relating to the Incident

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As soon as Trocaire College learned of the unusual network activity, we took steps to secure its systems and launched an investigation to learn more about what happened and what information could have been affected. Trocaire College implemented additional safeguards to help ensure the security of its systems and to reduce the risk of a similar incident occurring in the future.

Trocaire College is providing those whose Social Security number was involved with identity protection services through IDX. The IDX identity protection services include 12 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. In addition, Trocaire College has established a toll-free call center through IDX to answer questions about the incident and address related concerns.

Additionally, Trocaire College is providing impacted individuals with guidance on how to better protect against identity theft and fraud. Trocaire College is also providing individuals with information on how to place a fraud alert and security freeze on their credit file, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud.

4. Contact Information

If you have any questions or need additional information, please do not hesitate to contact me at mefaplatidis@constangy.com or 917.414.8991.

Sincerely,



Maria Efaplatidis
Partner, Constangy Cyber Team

Attachment: Sample Notification Letter


TROCAIRE
COLLEGE
P.O. Box 989728
West Sacramento, CA 95798-9728

Enrollment Code: <<ENROLLMENT>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://response.idx.us/Trocaire>

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>
<<Country>>

January 16, 2026

Subject: Notice of Data <<Variable Text 1: Breach/Security Incident>>

Dear <<First Name>> <<Last Name>>:

Trocaire College is writing to inform you of a data security incident that may have affected your personal information. This letter has information about the incident and steps you can take to help protect your information.

What Happened. On March 13, 2025, Trocaire College became aware of unusual activity involving our network systems. We engaged independent cybersecurity experts to assist with a comprehensive investigation of the activity. The investigation determined that certain files may have been acquired without authorization between March 12, 2025 and March 13, 2025. As a result, we conducted a review of the potentially affected files and, on December 4, 2025, learned that some of your information was contained within the potentially affected data.

What Information Was Involved. The potentially affected information may have included your name and the following: <<Variable Text 2: Data Elements>>.

What We Are Doing. As soon as Trocaire College discovered the incident, we took the steps described above and implemented measures to enhance security and minimize the risk of a similar incident occurring in the future.

Additionally, to help relieve concerns and restore confidence following this incident, we are offering identity theft protection services through IDX, a data breach and recovery services expert. IDX identity protection services include <<12/24>> months of credit and CyberScan monitoring,¹ a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your information is compromised.

To enroll in the free identity protection services, please call 1-833-837-3813 or go to <https://response.idx.us/Trocaire> and use the Enrollment Code provided above. Representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is April 16, 2026.

What You Can Do. You can follow the best practices on the following page to help protect your information. We also encourage you to you activate your complimentary credit monitoring services using the enrollment code provided above.

¹ Minors are eligible for the following services: CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services.

For More Information. Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, please call our dedicated team at 1-833-837-3813 Monday through Friday from 9 am - 9 pm Eastern Time.

Please accept our sincere apologies for any worry or inconvenience this may cause.

Sincerely,

Trocaire College
360 Choate Ave,
Buffalo, NY 14220

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-833-799-5355
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com.

Security Freeze: You have the right to put a security freeze on your credit file at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
<https://oag.maryland.gov>
888-743-0023

Oregon Attorney General

1162 Court St., NE
Salem, OR 97301
www.doj.state.or.us/consumer-protection
877-877-9392

California Attorney General

1300 I Street
Sacramento, CA 95814
www.oag.ca.gov/privacy
800-952-5225

New York Attorney General

The Capitol
Albany, NY 12224
800-771-7755
ag.ny.gov

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
www.riag.ri.gov
401-274-4400

Iowa Attorney General
1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
888-777-4590

NY Bureau of Internet and Technology
28 Liberty Street
New York, NY 10005
www.dos.ny.gov/consumerprotection/
212.416.8433

Washington D.C. Attorney General
400 S 6th Street, NW
Washington, DC 20001
oag.dc.gov/consumer-protection
202-442-9828

Kentucky Attorney General
700 Capitol Avenue, Suite 118
Frankfort, Kentucky 40601
www.ag.ky.gov
502-696-5300

NC Attorney General
9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov/protectingconsumers/
877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.