Spindletop Center Notifies Individuals of Data Security Incident

Spindletop Center ("Spindletop") is notifying individuals whose information may have been involved in a cybersecurity incident.

On or about September 29, 2025, Spindletop was the victim of a cyberattack from an unauthorized third party that resulted in systems and servers being inoperable for a limited time. Immediately upon identifying the incident, Spindletop engaged third-party cybersecurity experts to assess, contain, and remediate the incident. Law enforcement was also notified.

Through its investigation, which concluded on December 3, 2025, Spindletop determined that on September 23, 2025, the unauthorized party may have accessed sensitive information on Spindletop's systems. Spindletop then performed an in-depth review of the potentially impacted information to determine whom it belonged, and to locate valid addresses for these individuals. This process concluded on December 30, 2025.

Although Spindletop has found no evidence that information in its care has been specifically misused, the following information was potentially exposed to an unauthorized third party: first name, last name, Social Security number, driver's license or government identification number, diagnosis information, and case number. **Notably, the types of information affected were different for each individual, and not every individual had all the above listed elements exposed.**

As a precautionary measure, individuals should promptly report any fraudulent activity or suspected identity theft to proper law enforcement authorities, including the police and their state's attorney general. This notification was not delayed due to a law enforcement investigation. Affected individuals may also wish to review the tips provided by the Federal Trade Commission ("FTC") on fraud alerts, security/ credit freezes, and steps that they can take to avoid identity theft.   For more information and to contact the FTC, individuals can visit www.ftc.gov/idtheft or call 1-877-ID-THEFT (1-877-438-4338). Affected individuals may also contact the FTC at Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

Contact information for the three national credit reporting agencies is as follows:

Equifax	Experian	TransUnion
1-800-349-9960	1-888-397-3742	1-800-888-4213
www.equifax.com	www.experian.com	www.transunion.com
P.O. Box 105788	P.O. Box 9554	P.O. Box 1000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016

The security and privacy of the information contained within its systems is a top priority for Spindletop. In response to this incident, Spindletop implemented additional safeguards and improved its physical security related to cybersecurity. Further, Spindletop continues working to improve its cybersecurity policies, procedures, and protocols to help minimize the likelihood of this type of incident from occurring again.

For individuals seeking more information or questions about this incident, please 1-833-943-2196, Monday through Friday, 8:00 a.m. and 8:00 p.m. ET, excluding holidays.

Spindletop values the security of the personal data it maintains, and understands the frustration, concern, and inconvenience that this incident may have caused. We look forward to continuing to provide high quality care to the Spindletop community.