



Secure Processing Center  
25 Route 111, P.O. Box 1048  
Smithtown, NY 11787

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

\*\*\*Postal IMB Barcode

<<Date>>

Dear <<Full Name>>:

Herbert W. Auger, P.A., a North Carolina professional corporation doing business as Auger & Auger (“Auger & Auger,” “we,” or “us”), writes to inform you of a cybersecurity incident that may have involved some of your information, which we obtained in connection with providing legal services. This notice explains the incident, the measures that have been taken, and the practical measures you can take in response.

**What Happened?** Like many organizations, we recently identified unauthorized access to certain computer systems and immediately took steps to secure and protect your information. We first became aware of the incident on February 17, 2026, when we detected unusual activity on our computer network. We immediately took measures to contain the incident and securely restore its network. A thorough investigation was conducted with the assistance of an independent cybersecurity professional with specialized experience addressing similar incidents. We determined from the investigation that an unauthorized third party accessed our network for approximately 25 minutes on February 17, 2026, and may have obtained certain files.

**What Information Was Involved?** Based on our careful review of the data that may have been involved, it appears that certain files may have contained some of your information, such as your name, date of birth, social security number, driver’s license number, other government-issued identification number, and medical information.

**What Are We Doing?** In consultation with cybersecurity experts, we have implemented stronger protections to our computer systems, and we will continue to implement the latest safeguards and measures to help prevent this from happening again. Additionally, we are working closely with law enforcement to ensure the incident is properly addressed. As an additional measure of protection, we have arranged for a complimentary one-year membership in an identity privacy protection service provided by Epiq - Privacy Solutions ID. These services provide you with credit monitoring across all three major credit bureaus.

**What Can You Do?** We encourage you to stay alert by reviewing your bank and credit card statements and checking your credit reports. If you see anything out of the ordinary, please contact your financial institutions right away.

To enroll in credit monitoring services at no charge, please log on to [www.privacysolutionsid.com](http://www.privacysolutionsid.com) and follow the instructions provided. When prompted, please provide the following verification code to receive services: <<Activation Code>>. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. **You will not be billed for this service.** The enrollment requires an internet connection and email account and may not be available to minors under 18 years of age. **This service will expire at the conclusion of the complimentary period and will not automatically renew.** Any renewal of service elected by you is paid for by you and done directly through Epiq - Privacy Solutions ID. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity. *For details about additional steps you can take to protect your information, please see the materials that follow this letter.*

**For More Information:** We deeply regret any inconvenience or concern this may cause. If you have any questions about this incident, please call us at 844-558-4616, Monday through Friday, between 9 a.m. and 9 p.m., Eastern Time.

Sincerely,

Auger & Auger

## ADDITIONAL STEPS YOU CAN TAKE

We remind you it is always advisable to be vigilant for incidents of fraud or identity theft by reviewing your account statements and free credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every twelve months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

- *Equifax*, PO Box 740241, Atlanta, GA 30374, [www.equifax.com](http://www.equifax.com), 1-888-378-4329
- *Experian*, PO Box 2002, Allen, TX 75013, [www.experian.com](http://www.experian.com), 1-888-397-3742
- *TransUnion*, PO Box 2000, Chester, PA 19016, [www.transunion.com/get-credit-report](http://www.transunion.com/get-credit-report), 1-833-799-5355

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

- *Federal Trade Commission*, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580, 1-877-IDTHEFT (877-438-4338), [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)

Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

***Fraud Alerts:*** There are two types of general fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. To place a fraud alert on your credit reports, contact one of the nationwide credit bureaus. A fraud alert is free. The credit bureau you contact must tell the other two, and all three will place an alert on their versions of your report. For those in the military who want to protect their credit while deployed, an Active-Duty Military Fraud Alert lasts for one year and can be renewed for the length of your deployment. The credit bureaus will also take you off their marketing lists for pre-screened credit card offers for two years unless you ask them not to.

***Credit or Security Freezes:*** You have the right to put a credit freeze, also known as a security freeze, on your credit file, free of charge, which makes it more difficult for identity thieves to open new accounts in your name. That is because most creditors need to see your credit report before they approve a new account. If they cannot see your report, they may not extend the credit.

***How do I place a freeze on my credit reports?*** There is no fee to place or lift a security freeze. Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit reporting company. For information and instructions to place a security freeze, contact each of the credit reporting agencies at the addresses below:

- *Equifax Security Freeze*, PO Box 105788, Atlanta, GA 30348, [www.equifax.com](http://www.equifax.com)
- *Experian Security Freeze*, PO Box 9554, Allen, TX 75013, [www.experian.com](http://www.experian.com)
- *TransUnion Security Freeze*, PO Box 2000, Chester, PA 19016, [www.transunion.com/credit-freeze](http://www.transunion.com/credit-freeze)

You will need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

***How do I lift a freeze?*** A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or by phone, a credit bureau must lift a freeze within one hour. If the request is made by mail, then the bureau must lift the freeze no later than three business days after getting your request.

If you opt for a temporary lift because you are applying for credit or a job, and you can find out which credit bureau the business will contact for your file, you can save some time by lifting the freeze only at that particular credit bureau. Otherwise, you need to make the request with all three credit bureaus.

Auger & Auger's address is 717 S. Torrence St #101, Charlotte, NC 28204.

**State-Specific Notices.** Residents of the following states should review the following information:

- **California:** You may contact your state attorney general at: 1300 I Street Sacramento, CA 95814 [www.oag.ca.gov/privacy](http://www.oag.ca.gov/privacy) 800-952-5225.
- **Iowa:** You may contact law enforcement or your state attorney general to report suspected incidents of identity theft: Office of the Attorney General of Iowa, Consumer Protection Division, Hoover State Office Building, 1305 East Walnut Street, Des Moines, IA 50319, [www.iowaattorneygeneral.gov](http://www.iowaattorneygeneral.gov), Telephone: 515-281-5164.
- **Maryland:** You may contact and obtain information from your state attorney general at: Maryland Attorney General's Office, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023 / 1-410-576-6300, [www.oag.state.md.us](http://www.oag.state.md.us).
- **New York:** You may contact and obtain information from these state agencies:
  - New York Department of State Division of Consumer Protection, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, <http://www.dos.ny.gov/consumerprotection>; and
  - New York State Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <https://ag.ny.gov>.
- **North Carolina:** You may contact and obtain information from your state attorney general at: North Carolina Attorney General's Office, 9001 Mail Service Centre, Raleigh, NC 27699, 1-919-716-6000 / 1-877-566-7226, [www.ncdoj.gov](http://www.ncdoj.gov).
- **Rhode Island:** This incident involves <<RI Count>> affected individuals in Rhode Island. Under Rhode Island law, you have the right to file and obtain a copy of a police report. You also have the right to request a security freeze, as described above. You may contact and obtain information from your state attorney general at: Rhode Island Attorney General's Office, 150 South Main Street, Providence, RI 02903, 1-401-274-4400, [www.riag.ri.gov](http://www.riag.ri.gov).
- **West Virginia:** You have the right to ask that nationwide consumer reporting agencies place "fraud alerts" in your file to let potential creditors and others know that you may be a victim of identity theft, as described above. You also have a right to place a security freeze on your credit report, as described above.

**A Summary of Your Rights Under the Fair Credit Reporting Act:** The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness, and privacy of information in the files of consumer reporting agencies. There are many types of consumer reporting agencies, including credit bureaus and specialty agencies (such as agencies that sell information about check writing histories, medical records, and rental history records). Your major rights under the FCRA are summarized below. For more information, including information about additional rights, go to [www.consumerfinance.gov/learnmore](http://www.consumerfinance.gov/learnmore) or write to: Consumer Financial Protection Bureau, 1700 G Street NW, Washington, D.C. 20552.

- You must be told if information in your file has been used against you.
- You have the right to know what is in your file.
- You have the right to ask for a credit score.
- You have the right to dispute incomplete or inaccurate information.
- Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information.
- Consumer reporting agencies may not report outdated negative information.
- Access to your file is limited.
- You must give your consent for reports to be provided to employers.
- You may limit "prescreened" offers of credit and insurance you get based on information in your credit report.
- You have a right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization.
- You may seek damages from violators.
- Identity theft victims and active-duty military personnel have additional rights.