

**Notice of Data Incident**  
***Last Updated: March 26, 2026***

Income Property Management Co. (“IPM”) manages commercial and residential properties across Oregon and Washington and was the victim of a cybercrime. While we have no indication that any information has been subject to actual or attempted misuse, this notice is intended to provide information regarding the incident, the actions taken in response, the types of information involved, and steps individuals may consider to protect their personal information.

**What Happened?** On December 22, 2024, IPM became aware of unauthorized activity to its network. In response, IPM engaged an IT security firm to investigate the incident. IPM learned that files were taken from its network by an unauthorized actor on or around January 29, 2025. We commenced a detailed review of the files involved to understand the data potentially involved, and to whom the data belonged. This review was completed on December 4, 2025, and it was determined that those files contained personally identifiable information.

**What Information Was Involved?** It was determined that personal information was present in certain files involved in this incident. While the information involved may have varied from person to person, the information included driver’s license number, alien registration number, health insurance provider, health insurance identification number, date of birth, Social Security number, medical condition, and/or passport number.

**What We Are Doing?** IPM reported the incident to law enforcement. For individuals whose Social Security number was involved, IPM is providing individuals with an opportunity to enroll in credit monitoring. IPM is also providing individuals with proactive fraud assistance to address questions one may have. The professional call center may be reached at 1-855-329-7315 (toll free), Monday through Friday, 9:00 a.m. – 9:00 p.m., Saturday, 9:00 a.m. – 6:00 p.m. Eastern time, excluding major U.S. holidays. These services will be provided by HaystackID, a firm specializing in fraud assistance and remediation services.

**What You Can Do:** To date, we are not aware of any reports of identity fraud or fraudulent activity because of this incident. However, it is always prudent to remain vigilant against incidents of identity theft and fraud by reviewing credit reports and account statements for suspicious activity and to detect errors. Should you discover any suspicious or unusual activity on an account(s), please promptly contact the financial institution or company.

**For More Information.** Should you have any questions or concerns, please contact our assistance line at 1-855- 329-7315 (toll free), Monday through Friday, 9:00 a.m. – 9:00 p.m., Saturday, 9:00 a.m. – 6:00 p.m. Eastern time, excluding major U.S. holidays. Representatives are available for 90 days from the date of this notice to assist you with questions regarding this incident.

Sincerely,

**Income Property Management Co.**

Enclosure: *Steps You Can Take to Help Protect Your Information*

## STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

**Monitor Your Accounts and Credit Reports:** It is good practice to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors.

**You May Obtain a Free Credit Report:** Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit <https://annualcreditreport.com>, call toll-free at 1-877-322-8228, complete the Annual Credit Report Request Form on the Federal Trade Commission's (FTC) website at <https://ftc.gov> and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact one of the credit reporting bureaus.

**Fraud Alert Services:** You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified below.

**Credit Freeze Instructions:** As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you should provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address information from the prior two to five years;
5. Proof of current address, such as current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, you may contact a major credit reporting bureau listed below:

<b>TransUnion</b> 1-800-680-7289 <a href="http://www.transunion.com">www.transunion.com</a> <b>TransUnion Fraud Alert</b>	<b>Experian</b> 1-888-397-3742 <a href="http://www.experian.com">www.experian.com</a> <b>Experian Fraud Alert</b>	<b>Equifax</b> 1-888-298-0045 <a href="http://www.equifax.com">www.equifax.com</a> <b>Equifax Fraud Alert</b>
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P.O. Box 2000 Chester, PA 19016-2000 <b>TransUnion Credit Freeze</b>	P.O. Box 9554 Allen, TX 75013 <b>Experian Credit Freeze</b>	P.O. Box 105069 Atlanta, GA 30348-5069 <b>Equifax Credit Freeze</b>
P.O. Box 160 Woodlyn, PA 19094	P.O. Box 9554 Allen, TX 75013	P.O. Box 105788 Atlanta, GA 30348-5788

**Additional Information**

This notice has not been delayed by law enforcement. If you experience identity theft or fraud, you have the right to file a police report with your local law enforcement agency. When filing a report, you may be required to provide documentation showing that you have been a victim, and you are entitled to obtain a copy of the report for your records. If you discover suspicious activity on your credit reports or otherwise believe your information is being misused, you should promptly contact local law enforcement to file a report.

Instances of known or suspected identity theft should also be reported to your state Attorney General and the FTC. A complaint may be filed with the FTC online at <https://ftc.gov/idtheft>, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Complaints submitted to the FTC are added to its Identity Theft Data Clearinghouse and made available to law enforcement for investigative purposes. The FTC also provides information about fraud alerts and security freezes.

*For Maryland residents*, the Maryland Attorney General may be contacted at Office of the Attorney General, 200 St. Paul Place, Baltimore, MD 21202; 1-888-743-0023; or <https://oag.dc.gov/consumer-protection>.

*For New York residents*, the New York Attorney General may be contacted at The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

*For North Carolina residents*, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; or <https://ncdoj.gov>.

*For Oregon residents*, the Oregon Attorney General may be contacted at Justice Building, 1162 Court St. NE, Salem, OR 97301; 1-877-877-9392; or <https://doj.state.or.us>.

*For Rhode Island residents*, the Rhode Island Attorney General may be contacted at 150 South Main Street, Providence, RI 02903; 1-401-274-4400; or <https://riag.ri.gov>. One Rhode Island resident's information was involved in this incident.

You also have rights under the federal Fair Credit Reporting Act (FCRA) and Identity Security Act, which governs the collection and use of information pertaining to you by consumer reporting agencies. These rights include the right to access the information in your file, dispute incomplete or inaccurate information, and request correction or deletion of inaccurate, incomplete, or unverifiable information. For more information about the FCRA and your rights, you may visit [www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf](http://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf) or <https://ftc.gov>.

You may contact Income Property Management Co. via mail at 1800 SW 1st Ave #220, Portland, OR 97201 until April 1, 2026. Starting April 1, 2026, our new mailing address is 11740 SW 68th Parkway, Suite 100, Tigard, OR 97223.

*Income Property Management Co. reserves the right to update this page as needed.*