



December 30, 2025

<<Member Name>>

<<Address>>

<<City State Zip>>

Notice of Data Breach

At SAFE Credit Union (SAFE), we take great care to keep your personal account information secure. If we suspect your information has been compromised, we deploy security procedures to identify external threats and protect you. We are committed to notifying you promptly if your member information is suspected to have been compromised. We also provide resources to help you safeguard your identity and minimize potential harm.

What happened?	On December 12, 2025, SAFE Credit Union experienced an incident that led to the unintended disclosure of certain member information.
What information was involved?	Your name, address, account number(s), account balance(s), Social Security number, birthdate, and email address may have been compromised.
What are we doing?	<p>SAFE is taking these precautions to ensure your account(s) remain secure:</p> <ul style="list-style-type: none">• Placing a lock on the account(s) and closely monitoring all activity. This ensures that no withdrawals or other account activity can take place or prevents other SAFE Credit Union accounts being opened fraudulently under your identity.• Requiring additional identification confirmation before granting access to your account(s).• Future proactive monitoring of all your accounts with SAFE for your security. <p>At no cost to you, SAFE is providing 12 months of ID Theft Protection from Norton LifeLock. This solution provides credit monitoring, dark web monitoring, and restoration services. See the "Norton LifeLock Enrollment Instructions" letter enclosed.</p>

What you can do	<ul style="list-style-type: none"> • Contact SAFE to change your account number. • Closely review your monthly transactions using SAFE Online Banking, the SAFE Mobile App, Phone Banking, or your monthly statements to ensure they match your records. • Sign up for alerts on your SAFE accounts. These alerts provide real-time updates on transactions and other account activity and come directly to your smartphone and email. • Contact SAFE immediately if you identify any account discrepancies. • Check your credit report at www.annualcreditreport.com. • Consider setting credit freezes or alerts through the three credit bureaus, Experian, Equifax, and Transunion, to monitor activity made under your personal information. • Enroll in complimentary credit monitoring services by following the instructions in the 'Norton LifeLock Enrollment Instructions' letter enclosed.
For more information	Call (916) 979-7233 or (800) 733-7233 .

Norton LifeLock Enrollment Instructions

Dear <<Member Name>>:

SAFE Credit Union has retained Norton LifeLock to provide one (1) year of complimentary LifeLock Defender™ Choice identity theft protection.

To activate your membership online and get protection at no cost to you:

1. In your web browser, go directly to us.norton.com/offers?promocode=SAFECU2512. Alternatively, you may go to us.norton.com/offers and at the bottom of the page, enter Promo code: SAFECU2512 and click 'Apply'.
2. Click the Yellow "START MEMBERSHIP" button.
3. A popup will appear to enter your Member ID <<MEMBER Enrollment ID>> and click "APPLY".
4. Once enrollment is completed, you will receive a confirmation email (*be sure to follow ALL directions in this email*).

Alternatively, to activate your membership over the phone, please call: 800-899-0180

You will have until March 24, 2026, to enroll in this service.

Once you have completed the LifeLock enrollment process, the service will be in effect. Your LifeLock Defender™ Choice membership includes:

- ✓ Primary Identity Alert System¹
- ✓ 24/7 Live Member Support
- ✓ Dark Web Monitoring²
- ✓ Norton™ Security Deluxe³ (90 Day Free Subscription)
- ✓ Stolen Funds Reimbursement up to \$25,000⁴
- ✓ Personal Expense Compensation up to \$25,000⁴
- ✓ Coverage for Lawyers and Experts up to \$1 million⁴
- ✓ U.S.-Based Identity Restoration Team
- ✓ One-Bureau Credit Monitoring^{2 5}
- ✓ Annual One-Bureau Credit Report & Credit Score^{2 5}

The credit score provided is a VantageScore 3.0 credit score based on Equifax data. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

¹ LifeLock does not monitor all transactions at all businesses.

² These features are not enabled upon enrollment. Member must take action to get their protection.

³ Norton Security Online provides protection against viruses, spyware, malware, and other online threats for up to 5 PCs, Macs, Android devices. Norton account features not supported in this edition of Norton Security Online. As a result, some mobile features for Android are not available such as anti-theft and mobile contacts backup. iOS is not supported.

⁴ Reimbursement and Expense Compensation, each with limits of up to \$25,000 for Defender Choice. And up to \$1 million for coverage for lawyers and experts if needed, for all plans. Benefits provided by Master Policy issued by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal.

⁵ If your plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful plan enrollment. No one can prevent all identity theft or cybercrime.