

Kennedys

Our ref 1323335

Via Online Reporting
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April 11, 2026

NOTICE OF DATA EVENT - AROOSTOOK MENTAL HEALTH CENTER

Dear Sir or Madam:

We represent Aroostook Mental Health Center, headquartered in Presque Isle, Maine. We write in accordance with the Maine Notice of Risk to Personal Data Act, Me. Rev. Stat. Tit. 10 § 1346, *et seq.* (2019), to report a data event impacting the personal information of residents of the State of Maine. As the final population of Maine residents is not yet confirmed, AMHC reserves the right to supplement this notice of data event with more information once confirmed, and once notification is effectuated.

On March 12, 2026, AMHC received alerts of a disruption to its computer network. Upon responding to the alerts, it took immediate action to secure its network. AMHC worked under the guidance of specialists to restore its systems safely and investigate the nature and scope of the disruption. On March 21, 2026, AMHC discovered that its network was accessed between March 11th and March 12th, and that certain files containing personal information were taken without authorization during that time. AMHC thereafter commenced a comprehensive review to determine whose information was contained within those files. That review is ongoing.

Once the comprehensive review is complete, AMHC will provide notice to Maine residents in substantially the same form as the notice letter attached hereto as Exhibit "A". AMHC is also placing substitute notice of this event on its website in the meantime.

Kennedys is a trading name of Kennedys CMK LLP, a limited liability partnership, in New Jersey, United States (with registered number 0450171416)

Kennedys Law LLP, a UK Limited Liability Partnership, is a partner of Kennedys CMK LLP

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Maine Office of Attorney General
Aroostook Mental Health Center
April 12, 2026

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AMHC's draft notice of this event includes a brief description of the incident, encouragement to remain vigilant for incidents of fraud or misuse, from any source, by reviewing account statements and free credit reports. The notice also includes the recommendation to file a report with law enforcement, notify their state attorney general, and/or contact the Federal Trade Commission for more information. Once the comprehensive review is complete, AMHC will endeavour to confirm the types of personal information subject to unauthorized access and will enclose contact information for the major consumer reporting bureaus, state-specific regulators, and the number for a dedicated call center for obtaining resources to protect against fraud or misuse, should the individual find it appropriate to do so. AMHC will also offer twelve (12) months of complimentary credit monitoring and identity protection services to the potentially impacted individuals.

Upon becoming aware of the disruption, AMHC took immediate steps to secure its network, including partnered with specialists to restore its systems and investigate the impact. AMHC implemented enhancements to its existing technical security controls. AMHC is also reviewing and updating its security and privacy policies already in place for the organization. AMHC reported this event to federal law enforcement. AMHC is also reporting to its primary federal and state regulators, as required.

This notice provides your Office with all information necessary to comply with Maine law. Please do not hesitate to contact me directly if you have additional questions.

Respectfully,

Nicholas S. Jajko

Partner

Exhibit A

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<<First Name>> <<Last Name>>

<<Address1>>

<<Address2>>

<<City>>, <<State>> <<Zip>>

<<Date>>

Re: Notice of Data Event

Dear <<First Name>> <<Last Name>>:

Aroostook Mental Health Center writes to notify you of a data privacy event involving your personal information.

What Happened? On March 12, 2026, we received alerts of a disruption to our computer network. Upon responding to the alerts, we took immediate action to secure our network. We worked under the guidance of specialists to restore our systems safely and investigate the nature and scope of the disruption. On March 21, 2026, we discovered that our network was accessed between March 11th and March 12th, and that certain files containing personal information were taken without authorization during that time. We thereafter commenced a comprehensive review to determine whose information was contained within those files.

What Information Was Involved? Our comprehensive review confirmed that your <<name and data elements>> were contained within the data set. We stress that AMHC has no evidence of misuse of any personal information for fraud or identity theft.

What We Are Doing. Upon becoming aware of the disruption, we took immediate steps to secure our network, including partnering with specialists to restore our systems and investigate the impact. We have implemented enhancements to our existing technical security controls. We are also reviewing and updating our security and privacy policies already in place for our organization. We reported this event to federal law enforcement. As an added precaution, we are offering twelve (12) months of complimentary credit monitoring and identity protection services through <<vendor>>. Instructions for how to enroll in these services are below.

What You Can Do. Generally, it is best practice to remain vigilant for incidents of identity theft and fraud, from any source, by reviewing and monitoring your account statements, free credit reports, and explanation of benefits (EOBs) for suspicious activity and errors. If you discover any suspicious or unusual activity on your accounts, promptly contact your financial institution or the service provider.

Other Important Information. Please refer to the enclosed “*Steps You Can Take to Help Protect Your Information,*” for additional resources.

For More Information. We sincerely regret any concern or inconvenience this event has caused or may cause you. If you have any other questions, you may contact us at [call center number], Monday through Friday, [x:00 a.m.] – [x:00 p.m.] [time zone] for further assistance.

Sincerely,

Christy Daggett

Christy Daggett, MPP
Aroostook Mental Health Center

Enclosure: *Steps You Can Take to Help Protect Your Information*

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enrollment Instructions.

[to be inserted]

Review Personal Account Statements and Credit Reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call (877) 322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months. If you discover any suspicious items, you should report any incorrect information on your report to the credit reporting agency. The names and contact information for the credit reporting agencies are:

Equifax
1-888-298-0045
P.O. Box 105069
Atlanta, GA 30348
www.equifax.com

Experian
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion
1-800-680-7289
P.O. Box 2000
Chester, PA 19022
www.transunion.com

Report Suspected Fraud. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You should report suspected incidents of identity theft to local law enforcement, your state's Attorney General, and/or the Federal Trade Commission.

Place Fraud Alerts. A fraud alert tells businesses that check your credit that they should check with you before opening a new account. Initial fraud alerts will last one year. Fraud alerts are free and identity theft victims can get an extended fraud alert for up to seven years. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. To place a fraud alert, contact the nationwide credit reporting agencies by phone or online using the above contact information. For more information, visit <https://www.consumer.ftc.gov/articles/0275-place-fraud-alert>.

Place a Security Freeze. Security freezes, also known as credit freezes, restrict access to your credit file, making it harder for identity thieves to open new accounts in your name. You can freeze and unfreeze your credit file for free. You also can get a free freeze for your children who are under 16. And if you are someone's guardian, conservator, or have a valid power of attorney, you can get a free freeze for that person, too. To place a security freeze, contact the nationwide credit reporting agencies by phone or online using the above contact information. If you request a freeze online or by phone, the agency must place the freeze within one business day. If you request a lift of the freeze, the agency must lift it within one hour. If you make your request by mail, the agency must place or lift the freeze within three business days after it gets your request. You also can lift the freeze temporarily without a fee. Also, do not confuse freezes with locks. They work in a similar way, but locks may have monthly fees. If you want a free freeze guaranteed by federal law, then opt for a freeze, not a lock. For more information, visit <https://www.consumer.ftc.gov/articles/0497-credit-freeze-faqs>.

Additional Information

This notice has not been delayed by law enforcement. If you experience identity theft or fraud, you have the right to file a police report with your local law enforcement agency. When filing a report, you may be required to provide documentation showing that you have been a victim, and you are entitled to obtain a copy of the report for your records. If you discover suspicious activity on your credit reports or otherwise believe your information is being misused, you should promptly contact local law enforcement to file a report.

Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. A complaint may be filed with the FTC online at www.ftc.gov/idtheft, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Complaints submitted to the FTC are added to its Identity Theft Data Clearinghouse and made available to law enforcement for investigative purposes. The FTC also provides information about fraud alerts and security freezes.