



Date: 4/8/2026

RE: NOTICE OF DATA BREACH

Dear Insured,

We are contacting you about a data breach that has occurred at TEXCAZ Insurance Services which was detected and stopped on 3/6/2026.

We take this matter very seriously and are notifying you as required by law. We have no evidence that your information has been misused, but we recommend you monitor your accounts and consider taking any steps necessary to protect your privacy as stated below:

<p>What Happened?</p> <p>We have determined that some personal information may have been temporarily accessed by an unauthorized person after we became aware of suspicious activity in our computer systems and began an investigation immediately.</p>
<p>What Information Was Involved?</p> <p>The Personal Information involved pertains to Driver Name, License Number and Date of Birth.</p>
<p>What We Are Doing:</p> <p>We are focused on protecting Personal Information and have reinforced our Cybersecurity Procedures including but not limited to:</p> <ol style="list-style-type: none">1. Periodic Password Update2. Periodic Monitor and Systems Audit3. Multi-Factor Authentication (MFA) Enabled Across All Platforms
<p>What You Can Do:</p> <p>The Federal Trade Commission (FTC) recommends that you place a free fraud alert on your credit file. Contact any one of the three major credit bureaus. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts. The initial fraud alert stays on your credit report for one year. You can renew it after one year.</p> <p>Equifax: equifax.com/personal/credit-report-services or 1-800-685-1111</p> <p>Experian: experian.com/help or 1-888-397-3742</p> <p>TransUnion: transunion.com/credit-help or 1-888-909-8872</p> <p>If your personal information has been misused, visit the FTC's site at IdentityTheft.gov to report the identity theft and get recovery steps. Even if you do not find any suspicious activity on your initial credit reports, the FTC recommends that you check your credit reports periodically so you can spot problems and address them quickly.</p> <p>You may also want to consider placing a free credit freeze. A credit freeze means potential creditors cannot get your credit report. To place a freeze, contact each of the major credit bureaus at the links or phone numbers above. A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it.</p> <p>Visit the FTC's website, IdentityTheft.gov/databreach, about steps you can take to help protect yourself from identity theft. The steps are based on the types of information exposed in this breach.</p>
<p>For More Information or Assistance:</p> <p>Call (512) 528-5324 or visit www.TEXCAZ.com.</p>

We are focused on protecting Personal Information

Sincerely,
Susan Juarez, COO