

NOTICE OF DATA EVENT - 17 APRIL 2026

04/17/2026

Elmwood Home Care ("EHC") is issuing notice of a recent event that may impact certain personal information. We are providing information about the event, our response, and steps potentially affected individuals may take to help protect their information.

What Happened

Elmwood Healthcare (Elmwood Home Care) became aware of suspicious activity in our environment. We promptly launched an investigation, with the assistance of third-party cybersecurity specialists, to confirm the security of our environment, investigate the activity, and determine what occurred. The investigation has determined that between January 24, 2026 and February 13, 2026, an unauthorized actor accessed certain systems and may have viewed or copied certain files within our environment.

Accordingly, we are conducting a review of the potentially impacted data to determine what information may have been involved and to whom such information relates. Once complete, we will work to confirm the identities of, and appropriate contact information for, those potentially impacted and provide notice via written letter where contact information is available. In the interim, we are providing notice of the event to potentially impacted individuals via this website posting.

What Information Was Affected

Elmwood Healthcare's (Elmwood Home Care's) investigation and review are ongoing. While the data involved may vary by individual, it may include, but is not limited to, name, Social Security number, date of birth, medical information, health insurance policy number, and other demographic details.

What We Are Doing

We take this event and information security very seriously. In response, we promptly launched an investigation and worked quickly to assess the security of our environment. As part of our ongoing commitment to information security, we notified federal law enforcement, and we are also reviewing existing policies and procedures and implementing additional administrative and technical safeguards as appropriate.

What Affected Individuals Can Do

As a precautionary measure, individuals are encouraged to remain vigilant against incidents of identity theft and fraud by reviewing their account statements, free credit reports and explanations of benefits for unusual activity and to detect errors. We also encourage you to report promptly any suspicious activity and to your credit card company, bank,



healthcare/insurance provider or other applicable institution. Additional information and resources can be found below in the Steps You Can Take to Protect Your Information.

For More Information. If you have additional questions, you may call us at 833-374-2019 or write to EHC at Attn: 120 Dudley Street, Suite 201, Providence, RI 02905. You also may email us at: dataprivacy@elmwoodhc.com

Steps You Can Take To Help Protect Personal Information: Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent.

However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report.

To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax

Equifax Fraud Alert

P.O. Box 105069,
Atlanta, GA 30348-5069

Equifax Credit Freeze

P.O. Box 105788,
Atlanta, GA 30348-5788

1-888-298-0045

<https://www.equifax.com/personal/credit-report-services/>

Experian

Experian Fraud Alert

P.O. Box 9554,
Allen, TX 75013

Experian Credit Freeze

P.O. Box 9554,
Allen, TX 75013

1-888-397-3742

<https://www.experian.com/help/>

TransUnion

TransUnion

P.O. Box 2000,
Chester, PA 19016

TransUnion

P.O. Box 160,
Woodlyn, PA 19094

1-833-799-5355

<https://www.transunion.com/data-breach-help>

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General.

The Federal Trade Commission may be reached at:

600 Pennsylvania Avenue NW,

Washington, D.C. 20580

www.identitytheft.gov

1-877-ID-THEFT (1-877-438-4338); and

TTY: 1-866-653-4261.

The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please

note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, D.C. 20001; (202) 442-9828; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For New Mexico residents, consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage consumers to review their rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; www.riag.ri.gov; and 1-401-274-4400. Under Rhode Island law, individuals have the right to obtain any police report filed in regard to this event. The number of Rhode Island residents that may be impacted by this event is unknown as of the date of this posting.



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