

Notification of Data Security Incident

November 7, 2025 – On or around September 8, 2025, Northwoods Surgery Center became aware of unauthorized activity on our network. Upon discovery, we took immediate action to secure the network and engaged a team of third-party specialists to investigate the incident. Our investigation determined that a limited amount of information may have been accessed between July 11, 2025, and September 8, 2025.

Although the analysis remains ongoing, the investigation determined that information contained in the affected files may have included a limited number of patients' protected health information. The type of information contained within the affected data may include patient names, addresses, dates of birth, health insurance information, patient medical record numbers, doctor's name, practice type, medical date of service, medication information, diagnosis and treatment information, medical claims or billing information.

At this time, Northwoods Surgery Center is not aware of any evidence to suggest that any information has been fraudulently misused. However, Northwoods Surgery Center was unable to rule out the possibility that the information could have been accessed. Therefore, in an abundance of caution, Northwoods Surgery Center is notifying potentially impacted individuals of this incident.

In response to this incident, Northwoods Surgery Center has partnered with forensic specialists to evaluate and reinforce existing security measures within its network and facilities to ensure optimal data security. Although Northwoods Surgery Center has no evidence of actual or attempted fraudulent misuse of information as a result of this incident, individuals are nonetheless encouraged to monitor their account statements and explanation of benefits forms for suspicious activity and to detect errors.

To obtain more information about this incident or enroll in the credit monitoring and identity protection services, please call our dedicated assistance line at 1-833-833-6099 Monday – Friday 8:00 AM to 8:00 PM EST (except U.S. holidays). You may also write to us at 502 N 6th Ave W, Virginia, MN 55792.

Individuals are encouraged to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Individuals may also place a fraud alert or credit freeze by contacting the credit reporting agencies: TransUnion 1-800-680-7289, P.O. Box 2000 Chester, PA 19016, transunion.com; Experian 1-888-397-3742, P.O. Box 9554 Allen, TX 75013, experian.com; Equifax 1-888-298-0045, P.O. Box 105069 Atlanta, GA 30348, equifax.com. Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission ("FTC"), or their state Attorney General. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.