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CONSUMER PROTECTION

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May 5, 2026

**VIA MAIL**

New Hampshire Department of Justice  
33 Capitol Street  
Concord, NH 03301

Dear Attorney General Formella,

We represent D'Ambrosio Dodge with respect to a data security incident involving the potential exposure of certain personal information described in more detail below. D'Ambrosio Dodge is committed to answering any questions you may have about the data security incident, the response, and steps taken to prevent a similar incident in the future.

**1. Nature of security incident.**

On November 24, 2025, D'Ambrosio Dodge was alerted to unusual activity involving its computer systems. In response, D'Ambrosio Dodge began an investigation and took steps to secure its systems. Additionally, a third-party forensic firm was engaged to assist in the investigation. On January 21, 2026, this investigation determined which files were potentially impacted by this incident. On March 16, 2026, a review of these files determined that the files may have include the personal information for some individuals.

**2. Number of residents affected.**

Three (3) New Hampshire residents were notified of the incident. A notification letter was sent to the potentially affected individuals on May 5, 2026 (a copy of the form notification letter is attached as Exhibit A).

**3. Steps taken in response to the incident.**

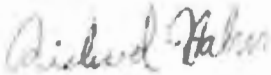
D'Ambrosio Dodge immediately implemented additional security measures to prevent unauthorized access, conducted a full forensic investigation, changed all passwords, and implemented other security controls. Additionally, affected individuals were offered 12 months of credit monitoring and identity protection services through IDX.

**4. Contact information.**

D'Ambrosio Dodge takes the security of the information in its control seriously and is committed to ensuring information within its control is appropriately protected. If you have any questions or need additional information, please do not hesitate to contact me at [rhalm@clarkhill.com](mailto:rhalm@clarkhill.com) or (312) 985-5564.

Sincerely,

CLARK HILL

A handwritten signature in cursive script that reads "Richard Halm".

Richard Halm  
Member

cc: Mariah Leffingwell – [mleffingwell@clarkhill.com](mailto:mleffingwell@clarkhill.com)

EXHIBIT A

**D'Ambrosio Dodge**

P.O. Box 989728  
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>  
<<Address 1>>  
<<Address 2>>  
<<City>>, <<State>> <<Zip>>

Enrollment Code: <<XXXXXXXXXX>>  
Enrollment Deadline: August 5, 2026

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

May 5, 2026

<<Notice of Data Breach>>

Dear <<First Name>> <<Last Name>>,

We are writing to inform you of a data security incident that may have involved some of your personal information. We may have obtained your information if you were a customer or employee. We regret any concern or inconvenience this matter may cause you. This letter contains information about steps you can take to protect your information and the resources we are making available to help you.

**What Happened?**

On November 24, 2025, we were alerted to unusual activity involving our computer systems. In response, we began an investigation and took steps to secure our systems. Additionally, a third-party forensic firm was engaged to assist in the investigation. On January 21, 2026, this investigation determined the files that were likely impacted by this incident. On March 16, 2026, a review of these files determined that these files may have included some of your information.

**What Information Was Involved?**

Following a review of the files, we determine that the information that may have been impacted includes your name, address, and the following data elements: <Variable Data 1>.

**What We Are Doing:**

Upon discovering the incident, we immediately implemented additional security measures to secure our systems and prevent future unauthorized access. In addition, we are offering identity theft protection services through IDX, which include: <<12 months/24 months>> of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

**What You Can Do:**

We wanted to let you know this happened and assure you that we take this seriously. We encourage you to remain vigilant by reviewing your account statements and credit reports for any unauthorized activity over the next 12 to 24 months. If you see unauthorized charges or activity, please contact your financial institution immediately. We encourage you to contact IDX with any questions and to enroll in the free identity protection services by calling 1-833-788-9712, going to <https://app.idx.us/account-creation/protect>, or scanning the QR image and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is August 5, 2026.

Additional information about protecting your identity is included in this letter, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file.

**For More Information:** If you have any questions or concerns, please call 1-833-788-9712 Monday through Friday from 9 am - 9 pm Eastern Time or go to <https://app.idx.us/account-creation/protect>. Your trust is our top priority, and we deeply regret any inconvenience or concern that this matter may cause you.

Respectfully,

Bill Latch  
D'Ambrosio Dodge

## Recommended Steps to help Protect your Information

**1. Website and Enrollment.** Go to <https://app.idx.us/account-creation/protect> and follow the instructions for enrollment using your Enrollment Code provided above.

**2. Activate the credit monitoring** provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

**3. Telephone.** Contact IDX at 1-833-788-9712 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

**4. Review your credit reports.** We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

**5. Place Fraud Alerts with the three credit bureaus.** If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Equifax Fraud Reporting  
1-866-349-5191  
P.O. Box 105069  
Atlanta, GA 30348-5069  
[www.equifax.com](http://www.equifax.com)

Experian Fraud Reporting  
1-888-397-3742  
P.O. Box 9554  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)

TransUnion Fraud Reporting  
1-800-680-7289  
P.O. Box 2000  
Chester, PA 19016-2000  
[www.transunion.com](http://www.transunion.com)

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

**Please Note: No one is allowed to place a fraud alert on your credit report except you.**

**6. Security Freeze.** By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

**7. You can obtain additional information** about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

**California Residents:** Visit the California Office of Privacy Protection ([www.oag.ca.gov/privacy](http://www.oag.ca.gov/privacy)) for additional information on protection against identity theft.

**District of Columbia Residents:** Office of the Attorney General, 400 6<sup>th</sup> Street, NW, Washington, DC 20001; 202-727-3400; [oag@dc.gov](mailto:oag@dc.gov).

**Iowa Residents:** Office of the Attorney General, 1305 E. Walnut Street, Des Moines, Iowa 50319; 515-281-5926; [consumer@ag.iowa.gov](mailto:consumer@ag.iowa.gov).

**Kentucky Residents:** Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, [www.ag.ky.gov](http://www.ag.ky.gov), Telephone: 1-502-696-5300.

**Maryland Residents:** Office of the Attorney General of Maryland, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202, [oag.maryland.gov](http://oag.maryland.gov), Telephone: 1-888-743-0023.

**New Mexico Residents:** You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. You can review your rights pursuant to the Fair Credit Reporting Act by visiting [www.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf), or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

**New York Residents:** The Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; <https://ag.ny.gov/>.

**North Carolina Residents:** Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, [www.ncdoj.gov](http://www.ncdoj.gov), Telephone: 1-919-716-6400.

**Oregon Residents:** Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, [www.doj.state.or.us/](http://www.doj.state.or.us/), Telephone: 877-877-9392.

**Rhode Island Residents:** Office of the Attorney General, 150 South Main Street, Providence, Rhode Island 02903, [www.riag.ri.gov](http://www.riag.ri.gov), Telephone: 401-274-4400. There is 1 Rhode Island resident that was notified of this incident.

**All US Residents:** Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.