June 4, 2026

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Via Online Portal:

Attorney General Aaron Frey
Office of the Attorney General
6 State House Station
Augusta, ME 04333

Re: Notice of Cybersecurity Incident Involving Community Connections

Dear Attorney General Frey:

Wilson Elser Moskowitz Edelman and Dicker LLP ("Wilson Elser") represents Community Connections, a not-for-profit healthcare provider located at 801 Pennsylvania Ave., SE Washington, DC 20003. The purpose of this correspondence is to provide your office with notice of a cybersecurity incident that was first discovered by Community Connections on March 20, 2026 (hereinafter, the "Incident"). Community Connections takes the security and privacy of the information in its control very seriously and has taken steps to prevent a similar incident from occurring in the future.

This letter will serve to inform you of the nature of the Incident, what information may have been compromised, the number of Maine residents being notified, and the steps that Community Connections has taken in response to the Incident. We have also attached a sample of the notification made to the potentially impacted individuals, which includes an offer of free credit monitoring and identity theft protection services.

1. Nature of the Incident

On March 20, 2026, Community Connections detected suspicious activity on its computer systems. Upon discovery of this incident, Community Connections engaged a third-party cybersecurity firm to conduct a forensic investigation to determine the nature and scope of the incident. The forensic investigation revealed that certain information stored on Community Connections' systems was subject to unauthorized access. The unauthorized activity occurred from March 18, 2026, to March 20, 2026.

Based on these findings, Community Connections, has worked to identify the individuals potentially affected by this incident and the types of information that may have been compromised. On May 29, 2026, Community Connections finalized the list of individuals to notify. The following data elements may have been impacted as a result of the Incident: Full Name, Address, Date of

Birth, Social Security Number, Medical Information, Health Insurance Information, and Financial Information.

2. **Number of Maine Residents Affected**

At this time, Community Connections has identified and notified two (2) Maine residents that may have been potentially affected by this Incident. A notification letter to this individual will be mailed June 3, 2026. A sample (redacted) copy of the notification letter is included with this letter as **Exhibit A.**

3. **Steps Taken in Response to the Incident**

Data privacy and security is among one of Community Connections' highest priorities, and Community Connections is committed to doing everything it can to protect the privacy and security of the personal information in its care. Since the discovery of the Incident, Community Connections immediately isolated the impacted systems and worked with IT professionals and outside experts to secure and remediate these systems. Community Connections engaged a third-party cybersecurity firm to conduct a comprehensive forensic investigation to determine the nature and the scope of the Incident. They are also implementing additional technical safeguards, enhanced security measures, and updated procedures to mitigate against the risk of future issues.

Community Connections has also offered the impacted individual with complimentary credit monitoring and identity theft protection services provided by TransUnion for a period of twelve (12) months. In addition, Community Connections has highlighted steps that individuals can take to protect themselves including actively monitoring their financial accounts and statements, requesting a free credit report, and placing a fraud alert or security freeze on their credit reports.

4. **Contact Information**

Community Connections remains dedicated to protecting the sensitive information in its control. If you have any questions or need additional information, please do not hesitate to contact the undersigned at anjali.das@wilsonelser.com or (312) 821-6164.

Very truly yours,

Anjali C. Das

Anjali Das

Wilson Elser Moskowitz Edelman & Dicker LLP

WILSON ELSER
WILSON ELSER MOSKOWITZ EDELMAN & DICKER LLP

EXHIBIT A

Community Connections
c/o Cyberscout
555 Monster Rd SW
Renton, WA 98057
USBFS1334

[redacted]

Via First-Class Mail

[redacted]

June 3, 2026

Re: Notice of Data Breach

Dear [redacted]

Community Connections is writing to inform you of a data security incident that may have involved your personal information. We take the protection of your personal information very seriously and are sending you this notice to tell you what happened, what information was involved, what we have done in response, what you can do in response to this incident, and what resources are available to help protect against the potential misuse of sensitive personal information, if you feel it is appropriate.

What Happened?

On March 20, 2026, Community Connections detected suspicious activity on its computer systems. Upon discovery of this incident, Community Connections engaged a third-party cybersecurity firm to conduct a forensic investigation to determine the nature and scope of the incident. The forensic investigation revealed that certain information stored on Community Connections' systems was subject to unauthorized access. The unauthorized activity occurred from March 18, 2026, to March 20, 2026.

Based on these findings, Community Connections has worked to identify the individuals potentially affected by this incident and the types of information that may have been compromised. As a result, Community Connections has decided to notify its current and former employees out of an abundance of caution so that they may take steps to protect their information.

What Information was Involved?

Although Community Connections has no evidence that any sensitive information has been misused by third parties as a result of this incident, we are notifying you out of an abundance of caution and for the purposes of full transparency. Based on the investigation, the following information related to you may have been subject to unauthorized access: [redacted]

What Are We Doing?

Data privacy and security is among Community Connections' highest priorities, and Community Connections is committed to doing everything it can to protect the privacy and security of the personal information in its

care. Since the discovery of the incident, Community Connections moved quickly to investigate, respond, and confirm the security of its systems. In addition, Community Connections changed passwords, implemented new technical safeguards, is in the process of implementing personnel trainings, is in the process of reviewing and updating policies and procedures, and will take on other actions as needed.

In response to the incident, we are providing you with access to **One Bureau Credit Monitoring/One Bureau Credit Report/One Bureau Credit Score** services at no charge. These services provide you with alerts for 12 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

How do I enroll for the free services?

To enroll in Credit Monitoring services at no charge, please log on to [redacted] and follow the instructions provided. When prompted please provide the following unique code to receive services: [redacted]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

For More Information

Community Connections recognizes that you may have questions not addressed in this notice. If you have any questions or concerns not addressed in this letter, please call [redacted], Monday through Friday, during the hours of 8:00 a.m. to 8:00 p.m. Eastern Time (excluding U.S. national holidays).

Community Connections sincerely regrets any concern or inconvenience this matter may cause and remains dedicated to ensuring the privacy and security of all information in our control.

Sincerely,

Mark Larkins

Community Connections

ADDITIONAL RESOURCES TO HELP PROTECT YOUR INFORMATION

Monitor Your Accounts

We recommend that you remain vigilant for incidents of fraud or identity theft by regularly reviewing your credit reports and financial accounts for any suspicious activity. You should contact the reporting agency using the phone number on the credit report if you find any inaccuracies with your information or if you do not recognize any of the account activity.

You may obtain a free copy of your credit report by visiting www.annualcreditreport.com, calling toll-free at 1-877-322-8228, or by mailing a completed Annual Credit Report Request Form (available at www.annualcreditreport.com) to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report for a fee by contacting one or more of the three national credit reporting agencies.

You have rights under the federal Fair Credit Reporting Act (FCRA). The FCRA governs the collection and use of information about you that is reported by consumer reporting agencies. You can obtain additional information about your rights under the FCRA by visiting https://www.ftc.gov/legal-library/browse/statutes/fair-credit-reporting-act.

Credit Freeze

You have the right to add, temporarily lift and remove a credit freeze, also known as a security freeze, on your credit report at no cost. A credit freeze prevents all third parties, such as credit lenders or other companies, whose use is not exempt under law, from accessing your credit file without your consent. If you have a freeze, you must remove or temporarily lift it to apply for credit. Spouses can request freezes for each other as long as they pass authentication. You can also request a freeze for someone if you have a valid Power of Attorney. If you are a parent/guardian/representative, you can request a freeze for a minor 15 and younger. To add a security freeze on your credit report you must make a separate request to each of the three national consumer reporting agencies by phone, online, or by mail by following the instructions found at their websites (see "Contact Information" below). The following information must be included when requesting a security freeze: (i) full name, with middle initial and any suffixes; (ii) Social Security number; (iii) date of birth (month, day, and year); (iv) current address and any previous addresses for the past five (5) years; (v) proof of current address (such as a copy of a government-issued identification card, a recent utility or telephone bill, or bank or insurance statement); and (vi) other personal information as required by the applicable credit reporting agency.

Fraud Alert

You have the right to add, extend, or remove a fraud alert on your credit file at no cost. A fraud alert is a statement that is added to your credit file that will notify potential credit grantors that you may be or have been a victim of identity theft. Before they extend credit, they should use reasonable procedures to verify your identity. Please note that, unlike a credit freeze, a fraud alert only notifies lenders to verify your identity before extending new credit, but it does not block access to your credit report. Fraud alerts are free to add and are valid for one year. Victims of identity theft can obtain an extended fraud alert for seven years. You can add a fraud alert by sending your request to any one of the three national reporting agencies by phone, online, or by mail by following the instructions found at their websites (see "Contact Information" below). The agency you contact will then contact the other credit agencies.

Federal Trade Commission

For more information about credit freezes and fraud alerts and other steps you can take to protect yourself against identity theft, you can contact the Federal Trade Commission (FTC) at 600 Pennsylvania Avenue

NW, Washington, DC 20580, www.identitytheft.gov, 1-877-ID-THEFT (1-877-438-4338), TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above.

You should also report instances of known or suspected identity theft to local law enforcement and the Attorney General's office in your home state, and you have the right to file a police report and obtain a copy of your police report.

Contact Information

Below is the contact information for the three national credit reporting agencies (Experian, Equifax, and TransUnion) if you would like to add a fraud alert or credit freeze to your credit report.

Credit Reporting Agency	Access Your Credit Report	Add a Fraud Alert	Add a Security Freeze
Experian	P.O. Box 2002 Allen, TX 75013-9701 1-866-200-6020 www.experian.com	P.O. Box 9554 Allen, TX 75013-9554 1-888-397-3742 https://www.experian.com/fraud/center.html	P.O. Box 9554 Allen, TX 75013-9554 1-888-397-3742 www.experian.com/freeze/center.html
Equifax	P.O. Box 740241 Atlanta, GA 30374-0241 1-866-349-5191 www.equifax.com	P.O. Box 105069 Atlanta, GA 30348-5069 1-800-525-6285 www.equifax.com/personal/credit-report-services/credit-fraud-alerts	P.O. Box 105788 Atlanta, GA 30348-5788 1-888-298-0045 www.equifax.com/personal/credit--report-services
TransUnion	P.O. Box 1000 Chester, PA 19016-1000 1-800-888-4213 www.transunion.com	P.O. Box 2000 Chester, PA 19016 1-800-680-7289 www.transunion.com/fraud-alerts	P.O. Box 160 Woodlyn, PA 19094 1-800-916-8800 www.transunion.com/credit-freeze

Iowa and Oregon residents are advised to report suspected incidents of identity theft to local law enforcement, to their respective Attorney General, and the FTC.

Massachusetts residents are advised of their right to obtain a police report in connection with this incident.

District of Columbia residents are advised of their right to obtain a security freeze free of charge and can obtain information about steps to take to avoid identity theft by contacting the FTC (contact information provided above) and the Office of the Attorney General for the District of Columbia, Office of Consumer Protection, at 400 6th St. NW, Washington, D.C. 20001, by calling the Consumer Protection Hotline at (202) 442-9828, by visiting https://oag.dc.gov, or emailing at consumer.protection@dc.gov.

Maryland residents can obtain information about steps they can take to avoid identity theft by contacting the FTC (contact information provided above) or the Maryland Office of the Attorney General, Consumer Protection Division Office at 44 North Potomac Street, Suite 104, Hagerstown, MD 21740, by phone at 1-888-743-0023 or 410-528-8662, or by visiting http://www.marylandattorneygeneral.gov/Pages/contactus.aspx. Community Connections is located at 801 Pennsylvania Ave. SE, Suite # 201, Washington D.C. 20003

New York residents are advised that in response to this incident they can place a fraud alert or security freeze on their credit reports and may report any incidents of suspected identity theft to law enforcement, the FTC, the New York Attorney General, or local law enforcement. Additional information is available at the website of the New York Department of State Division of Consumer Protection at

https://dos.nysits.acsitefactory.com/consumerprotection; by visiting the New York Attorney General at https://ag/ny.gov or by phone at 1-800-771-7755; or by contacting the FTC at www.ftc.gov/bcp/edu/microsites/idtheft/ or https://www.identitytheft.gov/#/.

North Carolina residents are advised to remain vigilant by reviewing account statements and monitoring free credit reports and may obtain information about preventing identity theft by contacting the FTC (contact information provided above) or the North Carolina Office of the Attorney General, Consumer Protection Division at 9001 Mail Service Center, Raleigh, NC 27699-9001, or visiting www.ncdoj.gov, or by phone at 1-877-5-NO-SCAM (1-877-566-7226) or (919) 716-6000.

Rhode Island residents are advised that they may file or obtain a police report in connection with this incident and place a security freeze on their credit file and that fees may be required to be paid to the consumer reporting agencies. There were 0 residents of Rhode Island potentially impacted by this incident.