

Secure Processing Center  
25 Route 111, P.O. Box 1048  
Smithtown, NY 11787

To Enroll, Please Call: **866.675.2006**  
Or Visit: [www.privacysolutionsid.com](http://www.privacysolutionsid.com)  
Enrollment Code: <<Activation Code>>

Postal Endorsement Line  
<<Full Name>>  
<<Address 1>>  
<<Address 2>>  
<<Address 3>>  
<<City>>, <<State>> <<Zip>>  
<<Country>>  
\*\*\*Postal IMB Barcode

<<Date>>

Subject: Notice of Data Security Incident

Dear <<Full Name>>:

This letter is to inform you about a recent data security incident that may have affected your personal information. Distribution Services International, Inc. (“DSI”) takes the privacy and security of all information within its possession very seriously. Please read this letter carefully as it contains information regarding the incident and steps that you can take to help protect your personal information.

**What Happened.** On or around March 24, 2026, DSI discovered suspicious activity in its network and immediately initiated an investigation of the matter. DSI engaged independent cybersecurity experts to assist with the process. As a result of the investigation, DSI determined that certain personally identifying information (“PII”) of certain current and former DSI employees may have been accessed and acquired without authorization between March 15-16, 2026. DSI undertook a comprehensive review of those files and, on or about May 6, 2026, learned that some of your PII was contained within the potentially affected data. That is the reason for this notification. Please note that DSI has no evidence of the misuse, or attempted misuse, of any potentially impacted information. DSI has taken comprehensive mitigation steps throughout this incident, and as of the date of this letter, the company has confirmed that your personal information in connection with this incident was not shared on the dark web or other public websites it reviewed that may be used to facilitate identity theft.

**What We Are Doing.** As soon as DSI discovered this incident, we took the steps described above and implemented measures to enhance security and minimize the risk of a similar incident occurring in the future. We reported the incident to the FBI. DSI is also offering you complimentary identity protection services through Epiq, a leader in consumer identity protection. These services include 24 months of credit monitoring with all 3 major Credit Bureaus<sup>1</sup> (Equifax®, Experian®, and TransUnion®), with alerts such as credit inquiries, new accounts, and public records; access to 1-Bureau VantageScore® 3.0 Credit Score<sup>2</sup> (monthly) and Credit Score Tracker; real-time monitoring of SSNs across situations like loan applications, employment and healthcare records, tax filings, online document signings and payment platforms, with alerts; dark web monitoring; change of address monitoring; up to \$1,000,000 (\$0 deductible) Identity Theft Event Expense Reimbursement Insurance;<sup>3</sup> up to \$1,000,000 (\$0 deductible) Unauthorized Electronic Funds Transfer Reimbursement; 3-

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<sup>1</sup> To receive credit monitoring services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

<sup>2</sup> The credit scores provided are based on the VantageScore® 3.0 model. For three-bureau VantageScore® credit scores, data from Equifax®, Experian®, and TransUnion® are used respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

<sup>3</sup> Identity Theft Insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. or American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions, and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Bureau credit security freeze assistance with blocking access to the credit file for the purposes of extending credit (with certain exceptions); help with finding exposed personal information on the surface web—specifically on people search sites and data brokers—so that the user can opt out/remove it; and dedicated ID restoration specialists who assist with ID theft recovery and assist with canceling and reissuing credit and ID cards. The deadline to enroll in these services is <<Enrollment Deadline>>.

**What Information Was Involved.** The affected PII may have included <<Breached Elements>>.

**What You Can Do.** You can follow the recommendations on the following page to help protect your personal information. You can also enroll in the complementary services offered to you through Epiq by using the enrollment code provided in this letter. Also, as a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely.

**For More Information.** Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, please call 1-888-500-5549, Monday-Friday 9:00 a.m. to 9:00 p.m. ET, excluding U.S. holidays.

We take your trust in us and this matter very seriously. Please accept our sincere apologies for any worry or inconvenience this may cause.

Sincerely,

Distribution Services International, Inc.  
1 Birkenhead Road  
Port Wentworth, GA 31407  
912-964-0399

## Steps You Can Take to Help Protect Your Personal Information

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com), calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

**Equifax**

P.O. Box 105851  
Atlanta, GA 30348  
1-800-525-6285  
[www.equifax.com](http://www.equifax.com)

**Experian**

P.O. Box 9532  
Allen, TX 75013  
1-888-397-3742  
[www.experian.com](http://www.experian.com)

**TransUnion**

P.O. Box 1000  
Chester, PA 19016  
1-800-916-8800  
[www.transunion.com](http://www.transunion.com)

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at [www.annualcreditreport.com](http://www.annualcreditreport.com).

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

**Federal Trade Commission**

600 Pennsylvania Ave, NW  
Washington, DC 20580  
[consumer.ftc.gov](http://consumer.ftc.gov)  
877-438-4338

**Alabama Attorney General**

501 Washington Avenue Montgomery, AL  
36104; 800-392-5658; or  
<https://www.alabamaag.gov/>

**Alaska Attorney General**

1031 West 4th Avenue, 200 Anchorage, AK,  
99501; 907-269-5100; or  
<https://law.alaska.gov/index.html>

**Arizona Attorney General**

2005 N Central Ave., Phoenix, AZ 85004; 602-  
542-5025; or <https://www.azag.gov/>

**Arkansas Attorney General**

101 West Capitol Avenue Little Rock, AR  
72201; 501-682-2007; 800-482-8982; or  
[OAG@arkansasag.gov](mailto:OAG@arkansasag.gov)

**California Attorney General**

1300 I Street  
Sacramento, CA 95814  
[www.oag.ca.gov/privacy](http://www.oag.ca.gov/privacy)  
800-952-5225

**Colorado Attorney General**

1300 Broadway, Denver, CO 80203 720-508-  
6000; <https://coag.gov/>

**Connecticut Attorney General**

165 Capitol Avenue, Hartford, CT 06106;  
860-808-5318; or <https://portal.ct.gov/ag>

**Delaware Attorney General**

Carvel State Building  
820 N. French St., Wilmington, DE 19801;  
302-577-8400; or  
<https://attorneygeneral.delaware.gov/>

**District of Columbia Attorney General**

400 6th Street NW  
Washington, D.C. 20001; 202-727-3400; or  
<https://oag.dc.gov/about-oag>

**Florida Attorney General**

PL-01, The Capitol, Tallahassee, FL 32399-  
1050; 866-966-7226; or  
[www.myfloridalegal.com](http://www.myfloridalegal.com)

**Georgia Attorney General**

40 Capitol Square SW, Atlanta, GA 30334;  
404-458-3600; or <https://law.georgia.gov/>

**Hawaii Attorney General**

Hale Auhau, 425 Queen Street,  
Honolulu, HI 96813; 808-586-1282;  
<https://ag.hawaii.gov/>

**Iowa Attorney General**

Hoover State Office Building, 1305 E. Walnut  
Street, Des Moines IA 50319; 515-281-5926  
or 888-777-4590; or  
<https://www.iowaattorneygeneral.gov/>

**Illinois Attorney General**

500 S. 2nd St., Springfield, IL 62701; 217-  
782-1090; or  
<https://illinoisattorneygeneral.gov/>

**Indiana Attorney General**

Indiana Government Center South, 302 W. Washington St., 5th Floor, Indianapolis, IN 46204; 317-232-6201; or <https://www.in.gov/attorneygeneral/>

**Louisiana Attorney General**

1885 North Third Street, Baton Rouge, LA 70802; 1-877-297-0995; or <https://www.ag.state.la.us/home>

**Michigan Attorney General**

525 W. Ottawa St., Lansing, MI 48906; 517-335-7622; or <https://www.michigan.gov/ag/>

**Missouri Attorney General**

Supreme Court Building, 207 W. High St., Jefferson City, MO 65102; 573-751-3321; or <https://ago.mo.gov/>

**New Jersey Attorney General**

8th Floor, West Wing, 25 Market Street, Trenton, NJ 08625-0080; 609-882-2000; or <https://www.njoag.gov/>

**North Dakota Attorney General**

600 East Boulevard Avenue, Department 125, Bismarck, ND 58505-0040; 701-328-2210; or <https://attorneygeneral.nd.gov/attorney-generals-office/>

**Pennsylvania Attorney General**

General Strawberry Square, Harrisburg, PA 17120; 717-787-3391; or <https://www.attorneygeneral.gov>

**Texas Attorney General**

PO Box 12548, Austin, TX 78711-2548; 512-463-2100; or <https://www.texasattorneygeneral.gov>

**Kansas Attorney General**

120 SW 10th Ave., 2nd Floor, Topeka, KS 66612; 785-296-2215; or <https://www.ag.ks.gov/home>

**Maryland Attorney General**

200 St. Paul Place, Baltimore, MD 21202; 410-576-6300; or <https://oag.maryland.gov/>

**Minnesota Attorney General**

445 Minnesota Street, Suite 600, St. Paul, MN 55101-2131; 651-296-3353, 800-657-3787, or 800-627-3529 (depending on location); or <https://www.ag.state.mn.us/>

**Nebraska Attorney General**

1445 Street, Room 2115, Lincoln, NE 68508; 402-471-2683; or <https://ago.nebraska.gov/contact-us>

**New York Attorney General**

The Capitol, Albany, NY, 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>

**Ohio Attorney General**

30 E. Broad St., 14th Floor, Columbus, OH 43215; 1-800-282-0515; or <https://www.ohioattorneygeneral.gov>

**South Carolina Attorney General**

P.O. Box 11549, Columbia, S.C. 29211; 803-734-3970; or <https://www.scag.gov/>

**Virginia Attorney General**

202 North Ninth Street, Richmond, VA 23219; 804-786-2071; or <https://www.oag.state.va.us/>

**Kentucky Attorney General**

1024 Capital Center Drive, Suite 200, Frankfort, KY 40601; (502) 696-5300; or <https://www.ag.ky.gov/>

**Massachusetts Attorney General**

One Ashburton Place, Boston, MA 02108; 617-727-2200; or <https://www.mass.gov/>

**Mississippi Attorney General**

550 High Street, Jackson MS 39201; 601-359-3680; or <https://attorneygenerallynffitch.com/>

**Nevada Attorney General**

100 North Carson Street, Carson City, NV 89701; 775-684-1100; or <https://ag.nv.gov/>

**North Carolina Attorney General**

9001 Mail Service Center Raleigh, NC 27699 [ncdoj.gov/protectingconsumers/](https://ncdoj.gov/protectingconsumers/) 877-566-7226

**Oklahoma Attorney General**

313 NE 21st Street, Oklahoma City, OK 73105; 405-521-3921; or <https://oklahoma.gov/>

**Tennessee Attorney General**

P.O. Box 20207, Nashville, TN 37202-0207; 615-741-3491; or <https://www.tn.gov/attorneygeneral/>

**Washington Attorney General**

1125 Washington Street SE, PO Box 40100, Olympia, WA 98504-0100; 360-753-6200; or <https://www.atg.wa.gov>

**All US Residents**

Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, <https://consumer.ftc.gov>, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261

You can also review the Federal Trade Commission’s steps to “Protect Your Personal Information and Data” (available at [www.consumer.ftc.gov/articles/protect-your-personal-information-and-data](https://www.consumer.ftc.gov/articles/protect-your-personal-information-and-data)), as well as the “Guidance for Families” provided by the Cybersecurity Infrastructure & Security Agency (available at [www.cisa.gov/shields-guidance-families](https://www.cisa.gov/shields-guidance-families)).

**You also have certain rights under the Fair Credit Reporting Act (FCRA):** These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit [www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf](https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf).