



Notice of Data Security Incident

What Happened?

In May 2026, VRChat discovered unauthorized access to certain data stored in our cloud environment. Upon detection, we immediately contained the suspicious activity and launched a forensic investigation with cybersecurity experts.

Our investigation determined that an unauthorized third party accessed certain user account information between May 10-12, 2026. We have implemented enhanced security measures to help protect your data going forward.

What Information Was Impacted?

The information involved varied by affected account and may have included some or all of the following:

- VRChat username
- Email address associated with your VRChat account
- VRChat+ subscription status
- Login history (including device, hardware identifiers, and IP addresses)
- Steam or Meta user ID linked to your VRChat account

Based on our investigation, the following information was **NOT** compromised:

- Passwords
- Credit card numbers or payment information
- Government identification documents used in Age Verification

What We're Doing

Our Commitment to You

VRChat sincerely regrets that this security incident occurred. We understand that trust between our platform and its community is earned through consistent action, and we take full responsibility for the concern this event has caused. The security and privacy of our players' information remain our highest priority, and we are committed to doing everything within our power to protect it.

Our Actions

- Contained the unauthorized access
- Conducted a thorough forensic investigation
- Implemented additional security controls
- Engaged cybersecurity professionals to monitor for further threats

What You Can Do

To protect yourself, we recommend:

1. **Monitor your accounts** – Review VRChat account activity regularly for any unrecognized logins
2. **Strengthen passwords** – Use strong, unique passwords for VRChat and other online accounts; consider enabling two-factor authentication where available
3. **Be cautious of phishing** – Be wary of unsolicited emails or messages claiming to be from VRChat requesting account information

Who Can You Contact

For questions about this incident, please contact us at:

- **Email:** security@vrchat.com
- **Mailing Address:**
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