

## Substitute Notice

On July 2, 2025, Independent Clinics of Washington ("ICW"), a delegated provider of Elevance Health, discovered that they had experienced a social engineering incident involving unauthorized data acquisition by an unknown threat actor. Upon discovery, ICW immediately launched an investigation to assess the situation's scope. ICW enlisted additional resources and partnered with a cybersecurity firm to thoroughly examine the incident and its implications.

ICW learned from their investigation that the unknown threat actor gained access to one employee's email in their environment between June 24, 2025, and July 2, 2025, and obtained certain files containing protected health information. To date, ICW is not aware of any misuse of that data. The information potentially accessed varies among individuals and may include contact information (such as name, address, phone number, and email) along with one or more of the following additional elements: date of birth, social security number, driver license number, health insurance member identification number and medical/pharmacy information. No credit card information was involved in this data set.

All affected individuals will be notified directly by Wellpoint Washington, Inc. about this incident. However, there are a small number of individuals we could not reach directly, for whom we are providing this substitute notice. For more information, please visit [wellpoint.com/wa/medicaid](https://www.wellpoint.com/wa/medicaid). Should you have any questions or concerns, please call toll-free at **833-731-2167 (TTY 711)** Monday through Friday, 8 a.m. to 5 p.m. Pacific time, excluding holidays.

