



AMERICA

Accretech America, Inc.
2280 Campbell Creek Blvd Suite 300
Richardson, TX 75082
(214) 459-1688

Notice of Data Breach

Dear _____,

We are writing to notify you of an incident that may affect the security of certain personal information related to you. We take the protection of your information seriously and want to provide you with the details of what happened, what information was involved, what we are doing in response, and steps you can take to help protect yourself.

What Happened

As you know, on May 4, 2026, Accretech America, Inc. suffered a ransomware attack on some of its systems. On May 7, 2026, Accretech's parent company issued a press release regarding the ransomware attack. We also held an employee town hall meeting on May 20, 2026, to provide an update regarding the incident and make you aware that the personal information of employees and dependents may have been exposed during the attack.

What Information Was Involved

Depending on individual circumstances, the compromised information may have included your or your dependents' names, social security numbers, driver's license or other government identification numbers, financial account numbers, healthcare payment information, and healthcare insurance information.

What We Are Doing

Immediately upon discovery of the incident, Accretech took measures to contain the incident, such as shutting down the network to prevent further damage and suspending the use of various systems. Additionally, Accretech has begun an investigation in collaboration with external security experts to determine the cause and assess the extent of the incident. Accretech reported the incident to law enforcement and will cooperate with any investigation.

Out of an abundance of caution, we previously recommended that you enroll in LifeLock and submit the expense to Accretech for reimbursement. If you have not yet done so, we recommend that you do so as soon as possible. Visit <https://lifelock.norton.com/> and sign up for a LifeLock plan based upon your individual needs, and Accretech will reimburse the cost of this expense for up to 18 months of coverage.



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Email a copy of your receipt to *Humanresources@accretechamerica.com*. Please submit all reimbursement requests to Accretech no later than July 31, 2026.

What You Can Do

We encourage you to take advantage of the opportunity to enroll in LifeLock. Additional steps you can take to help protect your information are attached to this letter.

For More Information

We sincerely regret this incident occurred and any inconvenience or concern it may cause. If you have questions or concerns regarding this incident, please contact Shae Igbin at 214-459-1688 extension 237 or *Humanresources@accretechamerica.com*.

Sincerely,

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Recommended Steps to Help Protect Your Information

Enroll in LifeLock. Out of an abundance of caution, Accretech recommends that you enroll in LifeLock. Accretech will reimburse you for the LifeLock related expense for up to 18 months of coverage. Details are included in this letter.

Review your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

Place Fraud Alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Credit Bureaus:

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

Security Freeze. By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

Vigilant Monitoring. We encourage you to remain vigilant against incidents of identity theft and fraud by monitoring your financial account statements and reviewing your credit reports for suspicious activity.



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You can obtain additional information about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, <https://consumer.ftc.gov>, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.

Massachusetts Residents: Under Massachusetts law, Massachusetts residents have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

California Residents: Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft. Office of the Attorney General of California, 1300 I Street, Sacramento, CA 95814, Telephone: 1-800-952-5225.

New York Residents: New York residents may contact the following state agencies that provide information regarding security breach response and identity theft prevention and protection information: the New York Department of State Division of Consumer Protection, One Commerce Plaza, 99 Washington Ave., Albany, NY 12231-0001, 518-474-8583 / 1-800-697-1220, <http://www.dos.ny.gov/consumerprotection>; and the New York State Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, <https://ag.ny.gov>.

North Carolina Residents: North Carolina residents may obtain information about steps you can take to prevent identity theft from the North Carolina Attorney General at <https://ncdoj.gov/protecting-consumers/protecting-your-identity/protect-yourself-from-id-theft/> or at: North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service Center Raleigh, NC 27699-9001, www.ncdoj.gov, Telephone: 877-566-7226 (toll-free within North Carolina) or 1-919-716-6400.

Oregon Residents: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/, Telephone: 1-877-877-9392.

Pennsylvania Residents: There is 1 Pennsylvania resident impacted by this event. There is an estimated total individuals impacted by this event.

Texas Residents: There are 55 Texas residents that have been impacted and notified by this event.

Utah Residents: There is 1 Utah resident impacted by this event.