Jaguar Land Rover Limited
c/o Cyberscout
555 Monster Rd SW
Renton, WA 98057
USBFS2528

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SAMPLE

July 23, 2026

Dear SAMPLE,

Communication re Cyber Incident

We experienced a cyber incident which caused disruption to our global operations and affected some data. We are very sorry to now be informing you that the affected data includes some personal information, and are letting you know what you can do, as well as the steps we are taking to protect and support you.

<u>What happened?</u>

On August 31, 2025, JLR responded to a cybersecurity incident in which an unauthorized actor accessed certain JLR systems. As part of our immediate response to the incident, we proactively shut down our systems as a precautionary measure and engaged third-party cybersecurity experts. Our teams worked around the clock alongside cybersecurity specialists, the UK Government's National Cyber Security Centre (NCSC) and law enforcement to investigate the incident and respond in a safe and secure manner.

While investigating, we identified that there has been unauthorised access to some personal data we process in the context of employment and some information needed to administer payroll, benefits and staff schemes to employees and dependents.

<u>What information was involved?</u>

The unauthorized actor gained access to some data shared with JLR in the course of your employment with us, which may include one or more of the following: Social Security number, non-US national ID number, passport number, driver's license number, and/or health insurance number.

<u>What can you do?</u>

While our ongoing monitoring has not identified any evidence that this information has been made public or otherwise misused, we have set out below the steps you can generally take to help protect your information:

- Please remain vigilant. Only open and respond to emails (and attachments) from a reliable source.
- Double-check before clicking any links in emails or providing any user credentials, particularly your passwords.
- Use strong and unique passwords for your accounts and use different passwords on different accounts.

Please review the attached Additional Information guide for steps you can take to protect your personal information.

As an extra precaution, we are providing you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for 24 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in Credit Monitoring services at no charge, please log on to **https://bfs.cyberscout.com/activate** and follow the instructions provided. When prompted please provide the following unique code to receive services: **UNIQUE CODE.** In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

What we are doing

To help prevent a similar event from occurring in the future, JLR implemented additional security protocols designed to enhance the security of JLR's network, internal systems, and applications. JLR is continuing to evaluate additional steps to further increase our defenses going forward. JLR is also supporting law enforcement's investigation.

Support and further information

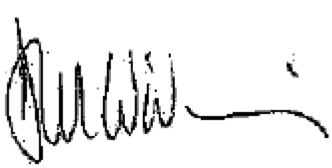
We are very sorry that this has happened. If you would like further support or have any questions, please contact us via email at datasupport@jaguarlandrover.com or via our dedicated call centre on the below number and we will be happy to help.

- 833-747-1126 – operating between Monday to Friday 8am-8pm ET

If we have any further updates, we will let you know as appropriate. We deeply appreciate your continued dedication and support during this time.

Dave Williams

Chief People Officer



ADDITIONAL INFORMATION ABOUT IDENTITY THEFT AND WAYS TO PROTECT YOURSELF

You can obtain additional information about fraud alerts, security freezes, and preventing identity theft from the consumer reporting agencies listed below and the Federal Trade Commission (FTC) by calling its identity theft hotline: 877-438-4338; TTY: 1-866-653-4261. They also provide information online at https://consumer.ftc.gov/features/identity-theft. The FTC's address is: Federal Trade Commission, Division of Privacy and Identity Protection, 600 Pennsylvania Avenue, NW, Washington, DC 20580. You have the ability to place a security freeze on your credit reports by contacting the following agencies.

Equifax	**Experian**	**TransUnion**
P.O. Box 105788	P.O. Box 9554	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-888-298-0045	1-888-397-3742	1-833-799-5355
www.equifax.com	www.experian.com	www.transunion.com

Obtain Your Credit Report
You should also monitor your credit reports. You may periodically obtain your credit reports from each of the national consumer reporting agencies. In addition, under federal law, you are entitled to one free copy of your credit report every 12 months from each of the three nationwide consumer reporting agencies listed above. You may obtain a free copy of your credit report by going to www.AnnualCreditReport.com or by calling (877) 322- 8228. You also may complete the Annual Credit Report Request Form available from the FTC at https://www.consumer.ftc.gov/sites/www.consumer.ftc.gov/files/articles/pdf/pdf-0093-annual-report-requestform.pdf and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. You may also contact any of the three major consumer reporting agencies to request a copy of your credit report. You may be able to obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly. If you discover inaccurate information or a fraudulent transaction on your credit report, you have the right to request that the consumer reporting agency delete that information from your credit report file.

Fraud Alerts
You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any new accounts in your name. To place a fraud alert on your credit report, contact any of the three national credit reporting agencies using the contact information listed above. As soon as one credit bureau confirms the fraud alert, they will notify the others. Additional information is available at www.annualcreditreport.com.

Security Freeze
You have the ability to place a security freeze on your credit report at no cost to you. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line, or a written request to all three of the credit reporting agencies listed above. If you do place a security freeze prior to enrolling in the credit monitoring service as described above, you will need to remove the freeze in order to sign up for the credit monitoring service. After you sign up for the credit monitoring service, you may refreeze your credit file.

Additional Helpful Information
Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly. If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them at the information provided above. This notice was not delayed as a result of a law enforcement investigation. If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name, or to commit fraud or other crimes against you, you may file a police report in the city in which you currently reside.

STATE SPECIFIC INFORMATION

California residents: Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft. Office of the Attorney General of California, 1300 I Street, Sacramento, CA 95814, Telephone: 1-800-952-5225.

District of Columbia residents: You may also obtain information about preventing and avoiding identity theft from the D.C. Attorney General's Office. This office can be reached at: Office of the Attorney General of the District of Columbia Office of Consumer Protection 400 6th Street NW Washington, D.C. 20001 www.oag.dc.gov 1-202-727-3400.

Kentucky residents: You may contact the Attorney General's office at: Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, www.ag.ky.gov, Telephone: 1-502-696-5300.

Maryland residents: You may also obtain information about preventing and avoiding identity theft from the Maryland Attorney General's Office. This office can be reached at: Office of the Attorney General of Maryland Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202 https://www.marylandattorneygeneral.gov/ Toll-free: 1-888-743-0023

New Mexico residents: You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. You can review your rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504 cfpb summary your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

New York residents: You may also obtain information on identity theft from the New York Department of State Division of Consumer Protection or the New York Attorney General. These agencies can be reached at: New York Department of State New York Attorney General Division of Consumer Protection 1-800-771-7755 1-800-697-1220 https://ag.ny.gov/ http://www.dos.ny.gov/consumerprotection

North Carolina residents: You may also obtain information about preventing and avoiding identity theft from the North Carolina Attorney General's Office. This office can be reached at: North Carolina Attorney General's Office Consumer Protection Division 9001 Mail Service Center Raleigh, NC 27699-9001 www.ncdoj.gov 1-877-566-7226 (Toll-free in North Carolina) 919-716-6000

Rhode Island residents: 0 Rhode Island resident(s) are impacted by this incident. You have the right to file and obtain a copy of a police report concerning any fraud or identity theft committed using your personal information. You may also obtain information about preventing and avoiding identity theft from the Rhode Island Attorney General's Office. This office can be reached at: Office of the Attorney General 150 South Main Street Providence, RI 02903 www.riag.ri.gov Toll-free: 1-401-274-4400

All US residents: For additional information, please contact Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, https://consumer.ftc.gov, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.