



PO Box 5012
Branchburg NJ 08876

[Month] [Day], 2026



<FIRST> <LAST>
<ADDRESS2>
<ADDRESS>
<CITY>, <STATE> <ZIP>

Dear <first> <last>,

Freeway Insurance is writing to inform you about a data-security event involving some of your personal information. We are providing this notice to give you information about what happened, what we are doing in response, and how you can enroll in our offer of free identity-theft-protection services.

What Happened?

On March 31, 2026, we received a report of potential unauthorized activity involving some of our data. We promptly began working with third-party cybersecurity experts to investigate. Based on that investigation, we have reason to believe that an unauthorized third-party acquired a small number of historical files from our environment. We identified those files and engaged a data-review firm to analyze those files' contents. We received the data-review results in June 2026 and have been working since then to ensure we have accurate contact information for notifying impacted individuals.

What Information Was Involved?

We determined that the impacted files contained some of your personal information, which may include your <DATA CATEGORIES>.

What We Are Doing.

We worked with third-party experts to address this event, perform an investigation into the unauthorized activity, and further secure our systems to protect your information. We also notified law enforcement, which did not delay this notice.

What You Can Do.

We encourage you to remain vigilant for any signs of unauthorized financial activity and review the **Additional Steps You Can Take** guidance on the next page. Additionally, to help protect you from fraud or identity theft, we are offering you a complimentary 12-



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7711 CENTER AVE, SUITE 200 HUNTINGTON BEACH, CA 92647

ADDITIONAL STEPS YOU CAN TAKE

Remain vigilant – We encourage you to remain vigilant for fraud or identity theft by reviewing your account statements and free credit reports. Contact your financial institution if you see errors or activity you don't recognize on your account statements. Get your free credit report by visiting www.annualcreditreport.com or calling (877) 322-8228. If you see errors on that report, contact the relevant consumer reporting agency:

- **Equifax.** PO Box 740241, Atlanta, GA 30374 | (800) 685-1111 | www.equifax.com
- **Experian.** PO Box 9701, Allen, TX 75013 | (888) 397-3742 | www.experian.com
- **TransUnion.** PO Box 2000, Chester, PA 19016 | (888) 909-8872 | www.transunion.com

You can find additional suggestions at www.IdentityTheft.gov. Consider also contacting the Federal Trade Commission for more details on protecting yourself from fraud or identity theft as well as fraud alerts and security freezes (both of which are discussed below). You can send a letter to the Federal Trade Commission at 600 Pennsylvania Ave NW, Washington, DC 20580; call them at (877) 438-4338; or visit their website, www.ftc.gov.

Consider placing a fraud alert or security freeze on your credit file – Consumer reporting agencies have tools you can use to protect your credit, including fraud alerts and security freezes.

- A fraud alert is a cautionary flag you can place on your credit file to notify companies extending you credit that they should take special precautions to verify your identity. You can contact any of the three consumer reporting agencies to place fraud alerts with each agency. The alert lasts for one year, but you can renew it.
- A security freeze is a more dramatic step that will prevent others from accessing your credit report, which makes it harder for someone to open an account in your name. You must contact each consumer reporting agency separately to order a security freeze, and they may require you to provide them with your full name, Social Security number, date of birth, and current and prior addresses. There is no charge for requesting a security freeze.

Report suspicious activity – If you believe you are the victim of fraud or identity theft, consider notifying your attorney general or the Federal Trade Commission. You also have the right to file a police report and request a copy of that report.

