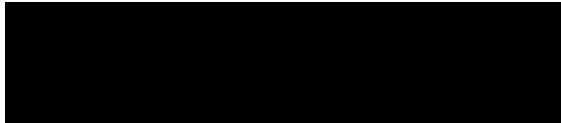


Milwaukee Symphony Orchestra, Inc.
c/o Cyberscout
P.O. Box 3826
Suwanee, GA 30024



July 31, 2026

Dear [REDACTED]:

We take the privacy and security of our employees' personal information seriously. For that reason, we are writing to notify you of a recent data security incident experienced by Milwaukee Symphony Orchestra, Inc. ("MSO"). This notice is being provided because your personal information may have been involved in the incident.

We take this matter seriously and are providing this notice to explain what happened, identify the information involved, describe the steps we have taken in response, and provide information regarding complimentary identity protection services available to you.

What happened?

On June 10, 2026, MSO became aware of this data security incident. Upon learning of the incident, MSO promptly initiated an investigation, implemented measures to contain the incident, and engaged experienced cybersecurity professionals and legal counsel to assist in our response.

What information was involved?

Based on our investigation, the impacted file contained the information on your W-2 form, including your Social Security number, name, address, and wage and tax information.

What is MSO doing to address this situation?

In addition to investigating and responding to this incident, MSO engaged experienced cybersecurity professionals to assist with the investigation and response. We are also reviewing and, to the extent appropriate, enhancing the rules and technical protections we have in place to help reduce the likelihood of a similar incident occurring in the future.

Additionally, MSO is providing this notice to all individuals whose information was involved in the incident and providing **free credit-monitoring services**, as described below.

What can you do?

You can enroll in the free credit-monitoring services using the process described below. If you choose not to use these services, we strongly urge you to do the following:

If you choose to place a fraud alert on your own, you will need to contact one of the three major credit agencies directly at:

Experian (1-888-397-3742)
P.O. Box 4500
Allen, TX 75013
www.experian.com

Equifax (1-800-525-6285)
P.O. Box 740241
Atlanta, GA 30374
www.equifax.com

TransUnion (1-800-680-7289)
P.O. Box 2000
Chester, PA 19016
www.transunion.com

Also, should you wish to obtain a credit report and monitor it on your own:

- Obtain free copies of your credit report and monitor them upon receipt for any suspicious activity. You can obtain your free copies by going to the following website: www.annualcreditreport.com or by calling them toll-free at 1-877-322-8228. Hearing impaired consumers can access their TDD service at 1-877-730-4204.
- **Upon receipt of your credit report**, we recommend that you review it carefully for any suspicious activity.
- Be sure to promptly report any suspicious activity to MSO.

Please be aware that we believe several individuals whose personal information was included in the file have had fraudulent federal tax returns filed in their name. If you are concerned this happened to you, please report it to Tom Lindow at MSO by emailing him at [REDACTED]. You may also wish to discuss the issue directly with your accountant or tax preparer and with the IRS (the IRS's Identity Protection Specialized Unit can be reached at 1-888-908-4490; you may be asked to complete IRS Form 14039 at <https://www.irs.gov/dmaf/form/f14039>).

You can also obtain more information from the Federal Trade Commission (FTC) about identity theft and ways to protect yourself. The FTC has an identity theft hotline: 1-877-438-4338; TTY: 1-866-653-4261. They also provide information online at www.ftc.gov/idtheft.

About the free services and how to enroll.

In response to the incident, we are providing you with access to **Triple Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for twenty-four (24) months from the date of enrollment when changes occur to your credit file. These alerts are sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in the event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in Credit Monitoring services at no charge, please log on to [REDACTED] and follow the instructions provided. When prompted, please provide the following unique code to receive services: [REDACTED]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

For More Information

Representatives who can assist you with the credit monitoring services are available for 90 days from the date of this letter, between the hours of 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday, excluding holidays. Please call the help line at 1-800-405-6108 and supply the fraud specialist with your unique code listed above.

If you have any questions about the incident itself or want to speak with someone at MSO, please email or call Tom Lindow at [REDACTED] or [REDACTED]. He is typically available 8:00 a.m.-5:00 p.m. Central Time, Monday through Friday.

We take our responsibility to protect personal information seriously. We sincerely regret any concern or inconvenience this incident may cause and appreciate your understanding.

Sincerely,

Mark Niehaus
President & Executive Director

