ARROWHEAD REGIONAL MEDICAL CENTER
The Heart of a Healthy Community™
400 N. Pepper Avenue, Colton, California 92324-1819 | Phone: 909.580.1000
www.arrowheadregional.org

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Carol Stream, IL 60197

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SAMPLE A. SAMPLE
123 MAIN STREET
ANYTOWN US 12345-6789

September 28, 2026

Re: Notice of Data [Extra1]

Dear Sample A. Sample:

Buchalter, LLP ("Buchalter") is a full-service law firm that provides legal services to Arrowhead Regional Medical Center ("ARMC"). In connection with the provision of such legal services, Buchalter received a limited amount of your personal information. Unfortunately, we are writing to notify you of an incident that affected the security of such information. This letter contains information regarding the incident, about steps Buchalter and ARMC are taking in response, and about steps that you can take to help protect your information.

What Happened? On August 28, 2026, Buchalter learned that a limited amount of Buchalter data was subject to unauthorized acquisition. In response, Buchalter immediately took steps to confirm the security of its systems and commenced an internal investigation with the assistance of third-party computer forensic specialists to evaluate the scope of the incident. Buchalter has determined that this was an isolated incident and there is no evidence that the unauthorized actor gained access to or impacted Buchalter's network or systems. Buchalter engaged data mining experts to perform a comprehensive review of the affected data. On September 4, 2026, Buchalter discovered that a limited amount of your information was contained within the impacted data set and notified ARMC that the incident involved information belonging to certain ARMC patients. On September 21, 2026, Buchalter secured information necessary to effectuate notice. We then worked alongside Buchalter to take steps to notify you of the incident as quickly as possible. Importantly, we have no evidence your information has been viewed by any third-party or of any misuse of your information as a result of this incident.

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What Information was Involved? The information impacted in connection with this incident may have included your name and the following data elements: [Extra2].

What Are We Doing? Upon discovering this incident, Buchalter immediately began an investigation with the assistance of third-party experts and took steps to confirm the security of the Buchalter systems. Additionally, Buchalter has taken steps to reduce the likelihood of a similar incident occurring in the future. Buchalter also reported this matter to law enforcement and will cooperate with any efforts to hold the perpetrator(s) accountable.

Upon learning of the incident, ARMC promptly began working with Buchalter to evaluate the incident and its impact on ARMC patients. ARMC reviewed information regarding Buchalter's investigation, worked to identify the individuals and information affected, assessed the nature and scope of the incident, and coordinated appropriate notification and mitigation efforts. ARMC also reviewed the steps taken by Buchalter to contain the incident, strengthen its safeguards, and reduce the risk of a similar incident occurring in the future.

Buchalter and ARMC are also providing you with information about steps that you can take to help protect your information and are offering you complimentary identity protection services through Experian, a data breach and recovery services expert. These services include [Extra3] months of Experian IdentityWorks[SM].

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for [Extra3] months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary [Extra3]-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by** December 31, 2026 by 11:59 pm UTC
  (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: https://www.experianidworks.com/1Bcredit
- Provide your **activation code**: [Activation Code]

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team by December 31, 2026 at 866-566-1941 Monday – Friday, 6 am – 6 pm Pacific Time (excluding major U.S. holidays). Be prepared to provide engagement number [B######] as proof of eligibility for the Identity Restoration services by Experian.

Additional Details Regarding Your [Extra3]-Month Experian IdentityWorks Membership

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.

- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

What You Can Do. We encourage you to enroll in the identity protection services that Buchalter and ARMC are making available to you. You can also follow the recommendations included with this letter to help protect your information. We recommend that you review your current and past credit and debit card account statements for discrepancies or unusual activity. If you see anything that you do not understand or that looks suspicious, or if you suspect that any fraudulent transactions have taken place, you should call the bank that issued the credit or debit card immediately.

For More Information: If you have questions about this incident or the services offered to you, you may contact the dedicated assistance line at 866-566-1941 between Monday – Friday, 6 am – 6 pm Pacific Time (excluding major U.S. holidays).

The privacy and security of information is important to us, and we will continue to take steps to protect information in our care.

Sincerely,

Arrowhead Regional Medical Center
400 N. Pepper Avenue
Colton, California 92324-1819

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Steps You Can Take to Help Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com/, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion
P.O. Box 105851	P.O. Box 9532	P.O. Box 2000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-833-799-5355
www.equifax.com	www.experian.com	www.transunion.com/get-credit-report

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at: www.annualcreditreport.com. For TransUnion: www.transunion.com/fraud-alerts.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement. For TransUnion: www.transunion.com/credit-freeze.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission
600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov
877-438-4338

Maryland Attorney General
200 St. Paul Place
Baltimore, MD 21202
www.marylandattorneygeneral.gov/Pages/CPD
888-743-0023

Oregon Attorney General
1162 Court St., NE
Salem, OR 97301
www.doj.state.or.us/consumer-protection
877-877-9392

California Attorney General
1300 I Street
Sacramento, CA 95814
www.oag.ca.gov/privacy
800-952-5225

New York Attorney General
The Capitol
Albany, NY 12224
ag.ny.gov
800-771-7755

Rhode Island Attorney General
150 South Main Street
Providence, RI 02903
www.riag.ri.gov
401-274-4400

Iowa Attorney General
1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
888-777-4590

NY Bureau of Internet & Technology
28 Liberty Street
New York, NY 10005
www.dos.ny.gov/consumerprotection/
212.416.8433

Washington D.C. Attorney General
400 S 6th Street, NW
Washington, DC 20001
oag.dc.gov/consumer-protection
202-442-9828

Kentucky Attorney General
700 Capitol Avenue, Suite 118
Frankfort, Kentucky 40601
www.ag.ky.gov
502-696-5300

NC Attorney General
9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov/protectingconsumers/
877-566-7226

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.

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