GREYSTAR

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SAMPLE A. SAMPLE
123 MAIN STREET
ANYTOWN US 12345-6789

August 27, 2026

Notice of Data Breach

Dear Sample A. Sample:

We are writing to notify you of a recent event that may have impacted your personal information. We are providing you with information about the event, our response to it, and resources available to help protect your information, should you feel it appropriate to do so.

WHAT HAPPENED?

Between May 1, 2026 and May 18, 2026, an unauthorized third party accessed an employee email account and acquired certain files stored in that account. After identifying the unauthorized activity, we contained the access, began an investigation with outside cybersecurity specialists, took steps to secure our environment, and notified law enforcement. We also undertook a review to determine the types of information contained in the acquired files.

WHAT INFORMATION WAS INVOLVED?

Based on our review, the acquired files contained your name in combination with your [Extra2].

WHAT WE ARE DOING.

As part of our ongoing commitment to information security, we are reviewing our existing policies and procedures to reduce the likelihood of a similar event. As an added precaution, we are providing you with twenty-four months of complimentary credit monitoring and identity restoration services at no cost.

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WHAT YOU CAN DO.

We encourage you to remain vigilant by reviewing your account statements and monitoring your credit reports for suspicious activity. If you identify any activity you do not recognize, you should promptly contact the financial institution or company with which the account is maintained. Please review the attachment to this letter, *Steps You Can Take to Further Protect Your Information*, for additional details on what you can do to help protect yourself against possible misuse of your information, and how to activate your complimentary credit monitoring services.

FOR MORE INFORMATION.

We understand the concern and inconvenience this may cause. For further information and assistance, please contact us at 1-833-931-4653, Monday through Friday between 8 am and 8 pm Central Time (excluding major U.S. holidays).

Sincerely,

Greystar Real Estate Partners, LLC

Steps You Can Take to Further Protect Your Information

Enroll in Your Complimentary Credit Monitoring Services

Review the attachment to this letter, *Experian IdentityWorks Enrollment Instructions*, for detailed instructions on how to enroll in your complimentary credit monitoring services.

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity

Remain vigilant and review your account statements and credit reports closely. If you detect any suspicious activity on an account, promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, including your state attorney general and the Federal Trade Commission (FTC).

To file a complaint with the FTC, go to IdentityTheft.gov or call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

How to Obtain and Monitor Your Credit Report

You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months. Contact information for the three national credit reporting agencies is provided below:

	Equifax	**Experian**	**TransUnion**
Contact Information	(866) 349-5191 www.equifax.com P.O. Box 740241 Atlanta, GA 30374	(888) 397-3742 www.experian.com P.O. Box 2002 Allen, TX 75013	(800) 888-4213 www.transunion.com 2 Baldwin Place P.O. Box 1000 Chester, PA 19016

How to Place a Fraud Alert on Your Credit Report

You may place a fraud alert on your credit report at no cost. An initial fraud alert will stay on your credit file for one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com.

How to Place a Security Freeze

You have the right to place a security freeze on your credit file at no cost. A security freeze makes it harder for someone to open a new account in your name. It is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to apply for a new credit card, wireless phone, or any service that requires a credit check. You must separately place a security freeze on your credit file with each credit reporting agency. The agency may require you to verify your identity. There is no charge to place or remove a security freeze.

Obtain an Internal Revenue Service Identity Protection PIN (IP PIN)

You may obtain an IP PIN from the Internal Revenue Service, a six-digit number that prevents someone else from filing a tax return using your Social Security number or Individual Taxpayer Identification Number. The IP PIN is known only to you and the IRS and helps the IRS verify your identity when you file your electronic or paper tax return. Information about the IP PIN program can be found at irs.gov/identity-theft-fraud-scams/get-an-identity-protection-pin.

Additional Information

You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, to the FTC, or to the Attorney General in your state.

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, https://consumer.ftc.gov, www.ftc.gov/idtheft, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.

Washington D.C. Attorney General

400 S 6th Street, NW
Washington, DC 20001
oag.dc.gov/consumer-protection
202-442-9828

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
https://oag.maryland.gov
888-743-0023

Oregon Attorney General

1162 Court St., NE
Salem, OR 97301
www.doj.state.or.us/consumerprotection
877-877-9392

New York Attorney General

The Capitol
Albany, NY 12224
ag.ny.gov
800-771-7755

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
www.riag.ri.gov
401-274-4400

Iowa Attorney General

1305 E. Walnut Street
Des Moines, Iowa 50319
www.iowaattorneygeneral.gov
888-777-4590

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov/protectingconsumers/
877-566-7226

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Experian IdentityWorks Enrollment Instructions

To help protect your identity, we are offering complimentary access to Experian IdentityWorks[SM] for twenty-four months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed, an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts, assisting you in placing a freeze on your credit file with the three major credit bureaus, and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for twenty-four months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is <u>immediately available to you</u>, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary twenty-four month membership. This product provides you with identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by November 30, 2026** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: www.experianidworks.com/1bcreditmembership
- Provide your **activation code**: [Activation Code]

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-833-931-4653 by November 30, 2026. Be prepared to provide engagement number [B######] as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR TWENTY-FOUR MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.