HSBC Bank

HSBC Securities (USA) N.A.
66 Hudson Street
New York NY 10010

[redacted] MA [redacted]	Date: September 2, 2026

Notice of Data Breach

What Happened?	On 18 August 2026, we mistakenly emailed documentation pertaining to your account and involving your Personal information to an unintended recipient. Upon discovery of our error on the following day, August 19, 2026, we immediately requested that the unintended recipient delete the email and your information from their mailbox. We have obtained confirmation of deletion from the unintended recipient. HSBC takes this very seriously and the security of your information is very important to us.
What Information Was Involved?	Your social security number, personal telephone number, personal email address, and limited account identifier which included the last four digits of your account number.
What We Are Doing.	At our expense, HSBC would like to offer you a free 24-month subscription to Identity Defense Total, a credit monitoring and identity theft protection service. Identity Defense Total provides essential monitoring and protection of not only credit data but also monitors the Dark Web and alerts you if your Social Security number, credit cards, and bank account numbers are found in unsecure online locations. IDENTITY DEFENSE TOTAL features include: • Dark Web Monitoring • High Risk Transaction Monitoring • Customer Support & Victim Assistance • 3-Bureau Credit Monitoring • $1 Million Identity Theft Insurance* • Monthly Credit Score • Identity & Authentication Alerts • Security Freeze Capability
What You Can Do.	1. **Monitor Transactions:** Monitor your account transactions for any unauthorized activity and contact us if any is noticed.

2. **Place a Fraud Alert:** Place a fraud alert on your credit file, which tells creditors to contact you before they open any new accounts or change your existing accounts. Call any one of the three major Credit Bureaus: as soon as one Credit Bureau confirms your fraud alert, the others are notified to place fraud alerts. All three credit reports will be sent to you, free of charge, for your review.

    - Experian at 1-888-397-3742 or www.experian.com/consumer
    - Equifax at 1-800-525-6285 or www.equifax.com
    - Trans Union at 1-800-680-7289 or www.transunion.com

3. **Obtain Credit Reports:** Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you periodically obtain your credit reports and review them for any information relating to fraudulent transactions to help you spot problems and address them quickly. Victim information sometimes is held for use or shared among a group of thieves at different times. You should remain vigilant over the next 12 to 24 months and promptly report any incidents of identity theft to HSBC and the Credit Bureaus.

4. **File Reports:** If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call or contact your local law enforcement and file a police report. Get a copy of the police report; many creditors want the information it contains to absolve you of the fraudulent debts. Also file a complaint with the FTC at www.ftc.gov/idtheft or 1-877-ID-THEFT (1-877-438-4338). Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcers for their investigations. If you do not have Internet access, call the FTC's Identity Theft Hotline, toll-free: 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261; or write: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

5. **Fair Credit Reporting Act:** You may have additional rights under the Fair Credit Reporting Act. For additional information, please visit the Consumer Financial Protection Bureau website: https://www.consumerfinance.gov/learnmore/

If you wish to take advantage of this monitoring service, you must enroll by 12/31/2027.

ENROLLMENT PROCEDURE: To activate this coverage, please visit the Web Site listed below and enter the activation code. The activation code is required for enrollment and can only be used one time by the individual addressed.

Web Site: https://app.identitydefense.com/enrollment/activate/ushsbc
Redemption Code: **HZZY-9NPD-R7GB-YASY**

In order to enroll, you will need to provide the following personal information:

- Mailing Address
- Phone Number
- Social Security Number
- Date of Birth
- E-mail Address
- Activation Code

This service is complimentary; no method of payment will be collected during enrollment and there is no need to cancel. We apologize for any inconvenience and urge you to enroll today.

Other Important Information

For residents of the *District of Columbia, Iowa, Maryland, New York, North Carolina, Oregon and Rhode Island*: You may contact your Attorney General for additional information about avoiding identity theft. If you are a Rhode Island resident, you may also file a police report by contacting local or state law enforcement agencies.

You may use the following information to contact your attorney general:

District of Columbia Office of the Attorney General Office of Consumer Protection 400 6th Street, NW Washington, DC 20001 (202) 442-9828 www.oag.dc.gov	**Iowa** Office of the Iowa Attorney General Hoover State Office Building 1305 E. Walnut Street Des Moines, IA 50319 (515) 281-5926 / (888) 777-4590 www.iowaattorneygeneral.gov	**Maryland** Maryland Office of the Attorney General Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202 (410) 528-8662 www.marylandattorneygeneral.gov	**Oregon** Oregon Department of Justice 1162 Court Street NE Salem, OR 97301-4096 (877) 877-9392 www.doj.state.or.us
New York New York Attorney General Consumer Frauds & Protection Bureau 28 Liberty Street, New York, NY 10005 (800) 771-7755 www.ag.ny.gov	**New York** New York Department of State Division of Consumer Protection 99 Washington Avenue Suite 650 Albany, New York 12231 (800) 697-1220 www.dos.ny.gov	**North Carolina** North Carolina Department of Justice 9001 Mail Service Center Raleigh, NC 27699-9001 (919) 716-6000 www.ncdoj.gov	**Rhode Island** Rhode Island Office of the Attorney General Consumer Protection Division 150 South Main Street Providence, RI 02903 (401) 274-4400 www.riag.ri.gov

For residents of *Massachusetts*: Under Massachusetts law, you have the right to obtain any police report filed in connection with the incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

For residents of *New Mexico*: You have rights under the federal Fair Credit Reporting Act (FCRA). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf or www.ftc.gov.

For More Information.	If you have any questions or concerns, please call +1 847 8434219 Visit Fraud & Identity Theft Protection - Security - HSBC Bank USA for more information about protecting your data from fraud and identity theft.

Sincerely,
Bhavesh Thakkar
Wealth Relationship Manager

*Identity Theft Insurance underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.