

Life Unlimited Notifies Customers and Clients of Data Security Incidents

September 4, 2026, North Kansas City, Missouri – The privacy and security of the personal information we maintain is of the utmost importance to Life Unlimited.

Life Unlimited discovered that an unauthorized actor may have gained access to its network environment. Upon learning of this issue, Life Unlimited immediately worked to contain the threat and secure its internal environment. Life Unlimited also engaged our firm and third-party independent cybersecurity experts to conduct a prompt and thorough investigation into the nature and scope of the incident and to assist in the remediation efforts. After an extensive investigation and manual document review, Life Unlimited discovered on July 15, 2026 that the impacted systems, which were accessed between on or about January 20, 2025 and on or about January 25, 2025, contained some personal information.

The personal information may have included Social Security number, date of birth, driver's license number, financial account number without password or routing number, state identification number, financial account number with password or routing number, health insurance application or claims information, patient account number, medical history, condition, treatment, or diagnosis, patient dates of service, patient name, patient telephone numbers, patient email address.

Out of an abundance of caution, commencing on September 4, 2026, Life Unlimited notified individuals whose information may have been included in the files accessed by the unauthorized party. Notified individuals have been provided with best practices to protect their information, and individuals whose Social Security numbers were contained in the impacted files have been offered complimentary credit monitoring.

Life Unlimited is committed to maintaining the privacy of personal information in our possession and have taken many precautions to safeguard it. We continually evaluate and modify our practices and internal controls to enhance the security and privacy of your personal information.

If you have any further questions regarding this Incident, please call our dedicated and confidential toll-free response line that we have set up to respond to questions at (844) 958-8968. This response line is staffed with professionals familiar with this incident and knowledgeable on what you can do to protect against misuse of your information. The response line is available Monday through Friday, 8:00 a.m. to 5:30 p.m. Central time, excluding major U.S. holidays.

Sincerely,

Life Unlimited, Inc.