CBMG, LLC
c/o Cyberscout
P.O. Box 3826
Suwanee, GA 30024

FirstName MiddleName LastName Suffix
Address1
Address2
City, State Zip Zip4
Country

November 4, 2026

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NOTICE OF DATA BREACH

Dear FirstName LastName,

We are writing to notify you of a data security incident that may have involved your personal information. Although we have no evidence at this time that your information has been misused for identity theft or fraud as a result of this incident, we are contacting you to explain the circumstances of this event and to provide information about how to help protect yourself.

What Information Was Involved

During our investigation, we determined on October 5, 2026, that the information potentially impacted by this incident included Exposed Data Elements.

What We Are Doing

Upon becoming aware of the incident, we took steps to contain it and to further safeguard our systems, including restricting access to the file-sharing site and resetting credentials.

To help relieve any potential concerns following this incident, we are providing you with complimentary access to Credit Monitoring and Identity Protection Services at no charge. These services provide you with alerts for twenty-four months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. In addition, we are providing you with proactive fraud assistance to help with any questions that you might have or in the event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in Credit Monitoring services at no charge, please log on to **https://bfs.cyberscout.com/activate** and follow the instructions provided. When prompted, please provide the following unique code to receive services: **ABC123DEF456**. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to individuals under 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

What You Can Do

We encourage you to sign up for the complimentary Credit Monitoring and Identity Protection Services being offered. Please also review the enclosed "*Additional Resources*," which describes steps you can take to help protect your personal information.

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These steps include recommendations from the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file. We also encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity.

For More Information

Representatives are available, for the next 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays. Please call the helpline at 1-800-405-6108 and supply the fraud specialist with your unique code listed above.

Thank you for your patience and understanding as we continue our investigation.

Sincerely,

Brandon De Oliveira
Chief Operating Officer

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Additional Resources

1. Review your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports for each of the three major credit bureaus. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's website at www.consumer.ftc.gov) to: Annual Credit Report Request Service, P.O. Box 105283, Atlanta, GA 30348. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

You should also know that you have the right to file and obtain a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

2. Place Fraud Alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Bureau	Access your Credit Report	Implement a Security / Credit Freeze	Implement a Fraud Alert
Equifax	P.O. Box 740241 Atlanta, GA, 30374-0241 1-866-349-5191 www.equifax.com	P.O. Box 105788 Atlanta, GA 30348-5788 1-888-298-0045 www.equifax.com/personal/ credit-report-services	P.O. Box 105069 Atlanta, GA 30348-5069 1-800-525-6285 www.equifax.com/personal/credit -report-services/credit-fraud-alerts
Experian	P.O. Box 2002 Allen, TX, 75013-9701 1-866-200-6020 www.experian.com	P.O. Box 9554 Allen, TX 75013-9554 1-888-397-3742 www.experian.com/freeze/ center.html	P.O. Box 9554 Allen, TX 75013-9554 1-888-397-3742 www.experian.com/fraud/ center.html
TransUnion	P.O. Box 1000 Chester, PA, 19016-1000 1-800-888-4213 www.transunion.com	P.O. Box 160 Woodlyn, PA 19094 1-800-916-8800 www.transunion.com/ credit-freeze	P.O. Box 2000 Chester, PA, 19016-2000 1-800-680-7289 www.transunion.com/ fraud-alerts

It is necessary to contact only one of these bureaus and use only one of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year. If you are a victim of identity theft, you have the right to an extended fraud alert which is good for 7 years.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

3. Security Freeze. By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

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A credit freeze does not apply to any person or entity, or its affiliates, or collection agencies acting on behalf of any person or entity that you have an existing account or loan with and requests information in your credit report for the purpose of reviewing or collecting outstanding balances on a credit card or other credit account, loan, or other bills. This information includes activities related to account maintenance, monitoring credit line increases, loan and account upgrades, and loan approvals.

The credit reporting agencies have 3 business days after receiving your request to place a credit freeze on your credit report. Unlike a fraud alert, you must separately place a freeze on your credit file at each credit bureau. To place a freeze on your credit report, contact them online or by phone or mail and provide proper identification of your identity. The following information must be included when requesting a security freeze (note that if you are requesting a freeze for your spouse, this information must be provided for them as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; and (4) current address and any previous addresses for the past five years.

4. You can obtain additional information about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

You may contact the Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.consumer.gov/idtheft or www.ftc.gov/credit, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.

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