Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

October 30, 2026

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SAMPLE A SAMPLE - L01 ADULT
APT ABC
123 ANY STREET
ANYTOWN, ST 12345-6789

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Re: Notice of Data Security Incident

Dear Sample A. Sample,

We are writing to inform you about a recent incident experienced by Accumedic Computer Systems ("Accumedic"), an electronic medical records (EMR) vendor, that may affect the privacy of certain information belonging to you. We have no evidence of attempted or actual misuse of any information involved in this incident, but we are providing you with information about the incident and steps you can take to protect yourself, should you feel it necessary.

**What Happened?** Accumedic notified Hispanic Counseling Center ("HCC") that on June 8, 2026, it became aware of suspicious activity within its network. It advised that it immediately isolated affected servers, notified law enforcement, and initiated an investigation with the assistance of third-party experts. Accumedic reported that its investigation and review concluded on August 7, 2026, and identified that an unauthorized third party gained access to its systems on or around April 8, 2026, and potentially obtained customer information between June 4 to June 8, 2026. On September 1, 2026, this EMR vendor confirmed to us that the impacted files may have contained some of your personal information. **Please note that we have no evidence of fraud or misuse of any personal information, and we are notifying you out of an abundance of caution.**

**What Information Was Involved?** The information identified may have included your first and last name together with [data elements]. Presently, there is no evidence or indication of actual or attempted misuse of your personal information.

**What We Are Doing.** Accumedic informed us that upon learning of this incident, it immediately took steps to secure its network environment, undertook a thorough investigation, and implemented additional technical safeguards to further enhance the security of information in its possession. Additionally, we are offering you ## months of complimentary identity protection services and credit monitoring at no cost to you.

**What You Can Do:** We recommend that you remain vigilant in regularly reviewing and monitoring all of your account statements and credit history for suspicious activity and to detect errors. Additionally, if you have not done so already, you can enroll in the free credit monitoring services we are making available to you. Instructions on how to enroll is included in the enclosed *Steps You Can Take to Help Protect Your Information*. Please note that you must enroll yourself into the credit monitoring services as we cannot enroll you on your behalf.

**For More Information:** If you have any questions, please call 1-833-918-4082 Monday through Friday between 9:00 am and 9:00 pm, Eastern Time, excluding U.S holidays.

Sincerely,
Hispanic Counseling Center

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