NOTICE OF DATA BREACH
Date

Name
Address
Address
Address

Dear:

What Happened and What Information Was Involved?
We are writing to tell you about an incident that may have involved some of your personal information. On October 9, 2026, following a detailed review of the records, we determined that your personal information was involved, which may have included your name, address, phone number, and Social Security number.

While we have no evidence that any of your personal information has been misused in any manner, we are taking appropriate precautionary measures to help protect your financial security and alleviate concerns you may have.

What We Are Doing.
Upon discovering the incident, RFMH immediately took steps to address the situation. Additionally, we have engaged appropriate experts to assist us in conducting a full review of our security practices and systems to ensure that enhanced security protocols are in place going forward. We are committed to helping those people who may have been impacted by this unfortunate situation.

In response to the incident, we are providing you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for 24 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in the event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.
You are not required to waive any rights or remedies as a condition of receiving these services.

How do I enroll for the free services?
To enroll in Credit Monitoring services at no charge, please log on to **<<URL>>** and follow the instructions provided. When prompted, please provide the following unique code: **<CODE HERE>**. You must enroll within 90 days from the date of this letter. Enrollment requires an internet connection and e-mail account and may not be available to individuals under 18 years of age. You may be asked to verify personal information to confirm your identity.

What You Can Do.
We encourage you to remain vigilant by reviewing your account statements and monitoring your free credit reports. If you choose not to use these services, we strongly urge you to do the following:

If you choose to place a fraud alert on your own, you will need to contact one of the three major credit agencies directly at:		
Experian (1-888-397-3742) **P.O. Box 4500** **Allen, TX 75013**	**Equifax (1-800-525-6285)** **P.O. Box 740241** **Atlanta, GA 30374**	**TransUnion (1-800-680-7289)** **P.O. Box 2000** **Chester, PA 19016**
www.experian.com	www.equifax.com	www.transunion.com
Security Freeze. You have the right to place a security freeze on your credit report, free of charge, which prohibits a consumer reporting agency from releasing information in your credit report without your express authorization. To place a security freeze, contact each of the three credit agencies listed above. You may be asked to provide your full		

name, Social Security number, date of birth, current and prior addresses, and a copy of a government-issued identification.

Also, should you wish to obtain a credit report and monitor it on your own:

- **IMMEDIATELY** obtain free copies of your credit report and monitor them upon receipt for any suspicious activity. You can obtain your free copies by going to the following website: www.annualcreditreport.com or by calling them toll-free at 1-877-322-8228. (Hearing impaired consumers can access their TDD service at 1-877-730-4204.)
- Be sure to promptly report any suspicious activity to RFMH, and report any suspected identity theft to local law enforcement, your state Attorney General, or the FTC. You have the right to obtain a police report regarding this incident, and if you are the victim of identity theft, you have the right to file a police report and obtain a copy of it.

You can also obtain more information from the Federal Trade Commission (FTC) about identity theft, fraud alerts, security freezes, and ways to protect yourself. The FTC can be reached at 600 Pennsylvania Avenue, NW, Washington, DC 20580; identity theft hotline: 877-438-4338; TTY: 1-866-653-4261. It also provides information on-line at www.ftc.gov/idtheft and www.identitytheft.gov.

Other Important Information.

You may also obtain information about preventing identity theft from the Office of the Massachusetts Attorney General, One Ashburton Place, Boston, MA 02108; Consumer Advocacy & Response Division hotline: (617) 727-8400; website: mass.gov/ago.

For More Information.

Representatives are available for 90 days from the date of this letter, 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays. Please call the help line at 1-800-xxx-xxxx and supply the fraud specialist with your unique code listed above.

RFMH takes its responsibility to protect your personal information very seriously, and we sincerely apologize for any inconvenience.

Sincerely,

Colleen Corcoran, MPA
Managing Director
Research Foundation for Mental Hygiene, Inc.