Sites Medical LLC
c/o Cyberscout
555 Monster Rd SW
Renton, WA 98057

Jane A Sample
126 Main St
Apt A
Test MA Adult, XX ABC12 DE37

November XX, 2026

Subject: Notice of Data Security Incident

Dear Jane Sample,

Sites Medical LLC ("Sites Medical") is writing to inform you of a recent data security incident that may have affected your personal information. Sites Medical takes the privacy and security of all information within its possession very seriously. Please read this letter carefully as it contains information regarding the incident and steps that you can take to help protect your personal information.

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Massachusetts law also allows consumers to place a security freeze on their credit reports. A security freeze prohibits a consumer reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing or other services.

To place a security freeze on your credit report, you must send a written request to each of the three major consumer reporting agencies:

- Equifax: P.O. Box 105788, Atlanta, GA 30348, 1-800-525-6285, www.equifax.com
- Experian: P.O. Box 9532, Allen, TX 75013, 1-888-397-3742, www.experian.com
- TransUnion: P.O. Box 2000, Chester, PA 19016, 1-800-916-8800, freeze.transunion.com

In order to request a security freeze, you will need to provide the following information:

1. Full name and any suffixes;
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five years, the addresses where you have lived over the prior five years;
5. Proof of current address such as a current utility bill or telephone bill;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;

The consumer reporting agencies have three business days after receiving your request to place a security freeze on your credit report. This will prevent new credit, loans, and services from being opened in your name without your consent. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a

Recycle Me!

result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

In order to determine whether any unauthorized credit was obtained with your information, you may obtain a copy of your credit report at www.annualcreditreport.com or 1-877-322-8228. You may also request information on how to place a fraud alert by contacting any of the above consumer reporting agencies. A fraud alert is intended to alert you if someone attempts to obtain credit in your name without your consent. It is recommended that you remain vigilant for any incidents of fraud or identity theft by reviewing credit card account statements and your credit report for unauthorized activity. You may also contact the Federal Trade Commission (FTC) to learn more about how to prevent identity theft:

FTC, Consumer Response Center,
600 Pennsylvania Avenue, NW,
Washington, D.C. 20580,
www.ftc.gov/bcp/edu/microsites/idtheft/,
1-877-IDTHEFT (438-4338).

Sites Medical has no evidence of the misuse or attempted misuse of any potentially impacted information. Nonetheless, out of an abundance of caution, Sites Medical is offering you 24 months of complimentary identity protection services through Cybersecout, a TransUnion Company. These services include 24 months of credit[1] and dark web monitoring, a $1 million identity fraud loss reimbursement policy, and fully managed identity theft recovery services. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. You can enroll in these services by following the instructions below.

To enroll in Credit Monitoring services at no charge, please log on to https://bfs.cyberscout.com/activate and follow the instructions provided. When prompted please provide the following unique code to receive services: ABC123DEF456 .

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

If you have questions or need assistance, please call 1-800-405-6108, available Monday through Friday from 8 am to 8 pm Eastern Time, excluding major U.S. holidays. We take your trust in us very seriously and sincerely regret any inconvenience or concern this incident may cause.

Sincerely,

Sites Medical LLC

[1] To receive credit monitoring services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

Recycle Me!