ACT Event Data Incident Communication—Attendees

Subject: Important Notice Regarding ACT Event Data Incident

Dear ACT Speakers and Attendees,

The American College of Toxicology (ACT) is writing to inform you of a recent data incident involving our event management vendor, Cadmium, and its Eventscribe mobile application platform. We are sharing this information as part of our commitment to transparency and to help you remain alert to potential misuse of event contact information.

What Happened

Cadmium determined that an unauthorized third party accessed certain public-facing Eventscribe data files and downloaded attendee and exhibitor contact information associated with affected events. The activity was limited to retrieving event data files. Cadmium reported that no internal systems, account credentials, or backend infrastructure were compromised.

What Information Was Included

The information potentially involved consisted of event registration and profile information that may have you opted to share within the app, including:

- Account ID
- First and last name
- Email address
- Position or title and organization name
- City, state, and country
- Cell phone number
- Profile biography
- Social media and website URLs
- Profile-share count and account creation date
- Event-specific custom data fields

Importantly, the incident did not involve payment information, passwords, account credentials, or other sensitive personal or financial information. Cadmium also confirmed that its internal systems and backend infrastructure were not compromised.

Measures Taken

Cadmium completed an independent forensic investigation with third-party experts, reported the incident to the FBI Internet Crime Complaint Center, and has taken steps to secure the affected data and prevent the same access method from being used again. These measures include:

- Removing the downloadable attendee data files and the scripts that generated them
- Removing email addresses and phone numbers from the application services that provide speaker, presenter, and attendee information
- Routing Eventscribe application traffic through a managed API gateway with enhanced logging
- Requiring valid login credentials and per-user, per-event authorization for event data requests
- Applying rate limits and continuing to monitor for unusual access patterns

Please Remain Alert

Because event contact information may be used to create convincing impersonation messages, you may receive an email from someone falsely claiming to represent ACT, an ACT event, or an ACT vendor and requesting payment or offering attendee lists or event-related services.

Please take the following precautions:

- Check the sender's full email address carefully, not just the display name.
- Hover over and verify website links before clicking and confirm that the URL is legitimate.
- Do not make a payment or provide financial information in response to an unexpected message.
- Independently contact ACT through a known email address or telephone number if you are uncertain whether a communication is legitimate.

Credit Reporting Agencies and Fraud Protection

As a precaution, you may wish to review your credit reports and monitor them for suspicious or unauthorized activity. You may also consider placing a fraud alert or security freeze on your credit file. A fraud alert notifies creditors that they should take additional steps to verify your identity before extending new credit in your name. You may place an initial fraud alert at no charge by contacting any one of the three nationwide credit reporting agencies. When you place a fraud alert with one agency, that agency will notify the other two. A security freeze restricts access to your credit report and can help prevent new credit accounts from being opened in your name. There is no charge to place or lift a security freeze. Unlike a fraud alert, you should contact each of the three credit reporting agencies separately to place a security freeze. You may contact the three nationwide credit reporting agencies at:

Equifax
Equifax Credit Report Services
800-685-1111
Experian
Experian Consumer Assistance
888-397-3742
TransUnion
TransUnion Credit Assistance
888-909-8872

Federal Trade Commission: For additional information about identity theft and steps you can take to protect yourself, contact the Federal Trade Commission at 1-877-382-4357 or visit IdentityTheft.gov. If you believe your information has been misused, IdentityTheft.gov allows you to report identity theft and obtain a recovery plan.

Police Report

You may have the right to obtain a police report regarding this incident. If you believe your information has been misused, you may contact your local law enforcement agency and provide a copy of this notice along with any evidence of suspected identity theft or fraud.

Questions

We understand that this notification may be concerning. ACT takes the privacy and security of its speakers and attendees seriously. If you have questions about this notice or receive a suspicious communication claiming to be from ACT, please contact ACT using the contact bisakower@actox.org or reply to this email.

Thank you for your attention and continued support of ACT.

Sincerely,

American College of Toxicology