User Name
13 User Name Lane
Braintree, MA 02184

Dear User Name,

We are writing to notify you of a data security incident that occurred at Highview Healthcare Partners, LLC DBA Trusted Talent that involved some of your personal information. We have added additional security settings and systems to prevent this from happening again. We regret that this incident occurred and apologize for any inconvenience, and we have no information suggesting that your information has been used. We regret that this incident occurred and apologize for any inconvenience. This notice explains some steps you may consider taking in response.

Under Massachusetts law, you have the right to obtain a police report regarding this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

We have secured the services of IDX to provide identity monitoring at no cost to you for 24 months. For more information on how to help safeguard your identity, including instructions on how to activate your complimentary membership, visit the below website and see the additional information provided with this letter.

For More Information:

If you have any questions, please call Trusted Talent from Monday through Friday, between 9:00 am and 5:00 pm, Eastern Time, excluding some U.S. holidays.

[PERSON IN TRUSTED] [person@trustedtalent.com] [716-853-5010]

What you can do:

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors over the next 12 to 24 months. You may also review the information contained in the attached Steps You Can Take to Help Protect Personal Information.

You can also enroll in free IDX identity protection services by using the following code [CODE] and going to

https://app.idx.us/account-creation/protect

or by calling 1-888-202-2708. IDX representatives are available Monday through Friday from 9 am – 9 pm Eastern Time. Please note the deadline to enroll is March 16th, 2027.

Again, at this time, we have no information to suggest that your information has been misused. However, we encourage you to take full advantage of this service offering.

STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.
Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit.
Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax
https://www.equifax.com
1-866-349-5191
Equifax Fraud Reporting, P.O. Box 105069, Atlanta, GA 30348-5069

Experian
https://www.experian.com
1-888-397-3742
Experian Fraud Reporting, P.O. Box 9554, Allen, TX 75013

TransUnion
https://www.transunion.com
1-800-680-7289
TransUnion Fraud Reporting, P.O. Box 2000, Chester, PA 19022-2000

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state attorney general. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID- THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state attorney general. This notice has not been delayed by law enforcement.